**What is Author Hub?**

Author Hub is the new home for Cambridge University Press book authors, replacing AuthorNet. Our dedicated, online platform provides everything you need to support you on your publishing journey with us – from idea to publication and beyond.

As a prospective author, you can use Author Hub to find out all you need to know about publishing with us, including more information about our Academic, Cambridge English and Education areas. Once you have found your area of expertise, you will also be able to browse our editors, read their biographies and even contact them directly.

As a current Cambridge author you will have access to Author Hub and be able to:

- Download royalty statements
- View sales information for your book(s)
- Access a suite of publishing and marketing guides and resources
- Keep up-to-date with news and developments from Cambridge University Press
- Coming soon – purchase books online using your exclusive 40% author discount

Extra functionality will continue to be added over time to deliver an ever-evolving platform that supports an exceptional publishing experience with us.
Q2

**What happened to AuthorNet?**

AuthorNet has been replaced in its entirety by Author Hub, offering new and improved functionality and an enhanced user experience.

Q3

**How do I get an Author Hub account?**

a. As a Cambridge author, you should have received an email inviting you to log in to Author Hub.* If you are a new author, or an existing author but haven’t received this email, please contact royalties@cambridge.org, including the name of your title, and our Royalties team will be happy to assist you with your Author Hub account.

Once you have received this email, please visit www.cambridge.org/authorhub and click on the Log in button in the top right.

b. *Enter your* email address and password in the respective input boxes.

c. Click the Log in button towards the bottom of the page.

*authorhub@cambridge.org  cambridge.org/authorhub*
d. Your Author Hub Dashboard will open and you should see your name in two places on the page.

If you encounter any problems when following the instructions above, please contact academictechsupport@cambridge.org.

*If you have not received this email and were a previous AuthorNet user, please see Question 4 of this document for full details on how to log in to Author Hub using your AuthorNet account number and pin.

**Q4** Information for previous AuthorNet users

**Q4.1 I’ve forgotten my details**

If you do not remember your account number or pin, please contact us at royalties@cambridge.org.

**Q4.2 How do I log in?**

a. To use your account number and pin to log in to Author Hub, go to www.cambridge.org/authorhub and click on the link in the information box under the Author Hub logo.

b. You will be taken to an alternative login screen. Enter your **Account Number** and **Pin** in the respective input boxes.

email authorhub@cambridge.org  |  cambridge.org/authorhub
c. Click the **Log in** button underneath the input boxes.

d. The first time you log in you will be prompted to enter any missing information in your account, in particular an email address. You will then receive an email that will invite you to create a password. When logging in to Author Hub in future, please log in with your email address and password.

If you encounter any problems when following the instructions above, please contact **academictechsupport@cambridge.org**.

**Q4.3 Can I still access my AuthorNet account?**

No. AuthorNet is no longer available and has been fully replaced by Author Hub.

**Q4.4 Some of my information is missing, who do I contact?**

If you have followed the steps above and information is still missing, please contact **academictechsupport@cambridge.org**.
I’ve forgotten my password

a. To reset your password, please go to www.cambridge.org/authorhub and click the Log in button in the top right corner.

b. Click on Forgotten password? at the bottom of the Log in page.

c. Enter your email address into the Email input box.

d. Click the Send link button.
e. A success message will appear in white text on a green banner.

f. You will receive an email with a reset link. Open the email and click on this link to open the reset password page.

```
Dear [Your name],

You have requested a new password for Author Hub, the online service for Cambridge University Press authors.

Please click on the temporary link below (or type it directly into your browser) to be redirected to a secure server where you will be able to reset your password:

https://authorhub-weak.aws.cambridge.org/authorhub/reset_password/change_password-xVVeWeoa5dh1YWyFJhsA0EPwz5KvGvscuUWNV/UEKu2bHaOc8nEJs1xMz5Q/

Thank you,
Customer Care, Cambridge University Press
```

g. Enter your new password in the New Password and Confirm Password input boxes. Please ensure that you type the same password in both. Your password must be 10-26 characters long. Please use a combination of upper and lower case letters, numbers and special characters (for example $*!?).

h. Click the Reset Password button.
i. You will receive confirmation that the change has been successful.

j. You can now log in with your email address and new password.

If you encounter any problems when following the instructions above, please contact us at academictechsupport@cambridge.org.

Q6 How can I update my personal information?

a. To change your personal information, please ensure you are logged in to Author Hub.

b. Hover the cursor over your name and picture in the top right hand corner of the page. A drop down menu will appear.

c. In the drop down menu, click View profile.

d. You will be taken to a page showing your personal information.
Scroll down to the bottom and click the **Edit profile** button.

You will be taken to a page where you can edit your personal information. Update the information as necessary. All input boxes except Address 2 must be filled in.

Click the checkbox at the bottom of the form to confirm that you accept the terms of use and privacy policy.

Click the **Send change request** button at the bottom of the form.
Q7

How can I change my profile picture?

a. To change your profile photo, first ensure that you are logged in to Author Hub.

b. Hover the cursor over your name and photo in the top right hand corner of the page. A drop down menu should appear.

c. In the drop down menu, click **View profile**.

d. Click the **Upload new photo** button.

e. To upload a file at

If you encounter any problems when following the instructions above, please contact academictechsupport@cambridge.org.
from your computer, click the **Upload** button. You can browse through your files as usual to select a photo.

f. To take a picture with your computer’s webcam, click the **Webcam** button.

g. Once you have selected or taken a photo, the photo will appear in the dark box.

h. Use the **Scale** arrows to change the size of the photo (down to make the photo small, up to make the photo bigger).

i. Use the **Rotate** arrows to rotate the photo (left for anticlockwise rotation, right for clockwise rotation).

j. You can click on the photo and drag it so that it fits nicely in the highlighted box.

k. Once you are happy with the size, angle and positioning of your photo, click the **Save** button.

l. You will be returned to the **View profile page**, and you should see your new picture in two places.
If you encounter any problems when following the instructions above, please contact academictechsupport@cambridge.org.

**Q8 How can I view sales figures for a particular month?**

To view your sales figures for a particular month you will need to access the Dashboard located on the home page of Author Hub. Here you will find a breakdown of the title sales since your last royalty statement, as well as a breakdown of the last six months.

If you require any further assistance in viewing your sales figures, please contact Royalties at royalties@cambridge.org.

**Royalties information**

Please visit our Royalty FAQs at [www.cambridge.org/royaltyFAQs](http://www.cambridge.org/royaltyFAQs) for further information.

**Q10 Resources**

**Q10.1 How do I view resources available to me?**

Once logged in to Author Hub, you will have access to a suite of publishing and marketing guides to support you through the publishing process and help you raise the profile of your work.

To view these resources, click on the **Resources** tab at the top of the page.

You can browse the resources on this page. There are:

- *Publishing* resources to support you during the publishing process
- *Marketing* resources to help you raise the profile of your work
- *Videos* on a variety of topics
Q10.2  **Can I keep my favourite guides in an easy to reach place?**

When you find a resource that is useful to you, you can mark it as a *favourite* by clicking on the heart icon next to the title of the resource. The heart will turn from see-through to red. This resource will then be available in your list of favourited resources on your Dashboard. If you encounter any problems when following the instructions above, please contact academictechsupport@cambridge.org.
Q10.3  Where can I view my favourite resources?

a. To view the resources that you have marked as favourites, first ensure you are logged in to Author Hub.

b. To view your favourite resources, navigate to the Dashboard by clicking Dashboard at the top left of the page.

c. Scroll down to the third panel, entitled Favourite resources, to view the resources that you have marked as favourites.

d. You can view the resource by clicking on the name of the resource (in the Name column).

e. You can download the resource directly to your device by clicking on the button in the Download file column. Please note that video files are not available for download.

f. You can remove a favourite resource from your list by clicking the X icon in the Remove from list column.

g. You can view a full list of resources we offer by clicking View all resources.
If you encounter any problems when following the instructions above, please contact academictechsupport@cambridge.org.

**How do I contact an editor?**

We’re happy to hear that you are thinking of publishing with Cambridge University Press.

a. Click on the **Publish with Cambridge** button which can be found in the top left of home page of Author Hub.

b. You can choose from three publishing areas under which to publish – Academic, Cambridge English or Education. If you are not sure which area is right for your book, you can click on the **Learn more** buttons for more information about each.
c. If you decide upon Academic or Cambridge English, click the **Find an editor** button under the respective heading.

### Academic and Cambridge English

a. Academic editors are divided either by subject, i.e. Humanities and Social Sciences (HSS) or Science, Technology and Medicine (STM), or by region (under Regional specific contacts). Select the one that...
b. Cambridge English (also known as English Language Teaching or ELT) is split into five separate areas. Select the area that best fits your proposed publication.

![Find an editor](image)

Together, we deliver real-life English language learning, teaching and assessment through world-class research and a profound commitment to delivering educational value for the benefit of society as a whole.

As one of the world’s leading English Language Teaching (ELT) publishers, Cambridge English offers market-leading courses and supplementary materials for learners of English in all age groups.

Please choose from one of the areas below to submit a book proposal.

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<thead>
<tr>
<th>Adult</th>
<th>Secondary</th>
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<tbody>
<tr>
<td>Exams</td>
<td>Teacher Development</td>
</tr>
<tr>
<td>Pre-Primary and Primary</td>
<td>Select an area here</td>
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c. After selecting a subject, region or area you will move to a page with a list of editors. Click on an editor’s photo to read a short biography, including their areas of interest.

![Economics](image)

<table>
<thead>
<tr>
<th>Stephen Acerra</th>
<th>Karen Maloney</th>
<th>Qussiya Ahmed</th>
<th>Philip Good</th>
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<tbody>
<tr>
<td>Economics, Psychology, Assistant Commissioning Editor</td>
<td>Economics</td>
<td>Asia, Politics and international relations, Sociology, Management, Economics, History, Publishing Manager</td>
<td>Economics Commissioning Editor</td>
</tr>
</tbody>
</table>

d. Click the **Email** button on the editor’s profile to get in touch once you decide on an editor.
Education

a. Click the **Learn more** button under the *Education* heading.

b. Scroll down this page to a section, under a video, containing the text “Contact Education here to discuss proposal ideas”. Click on the word ‘here’ to contact the Education editorial team.

If you encounter any problems when following the instructions above, please contact us at academictechsupport@cambridge.org.
**Q12 Placing orders using my author discount**

**Q12.1 How can I order my book?**

You can search all Cambridge print titles on Author Hub using the My Discounts link at the top of the home page.

Once you have found the title(s) you would like to purchase using your 40% author discount, please contact customer services using the details provided on the My Discounts page.

**Q12.2 How long will my delivery take?**

To see a list of our estimated transit times you can use the following link: [www.cambridge.org/about-us/individuals/delivery](http://www.cambridge.org/about-us/individuals/delivery)

*If you have any questions relating to delivery times please email customer services at directcs@cambridge.org*

**Q12.3 How much postage will I have to pay?**

For queries regarding postage use the following link: [www.cambridge.org/about-us/individuals/delivery](http://www.cambridge.org/about-us/individuals/delivery)

*If you have any questions relating to postage costs please email customer services at directcs@cambridge.org*

**Q13 I am a journals contributor, can I use Author Hub?**

At this time Author Hub is only for book authors, however we hope to develop Author Hub in time so that we can also offer it to our journal contributors.
Q14

**Useful contacts**

For technical advice and support on Author Hub, please contact [academictechsupport@cambridge.org](mailto:academictechsupport@cambridge.org).

For advice or further information on royalties, please contact [royalties@cambridge.org](mailto:royalties@cambridge.org).

For advice and support on promoting your work and the variety of resources available, you can contact the Author Hub team at [authorhub@cambridge.org](mailto:authorhub@cambridge.org).

For further information on ordering print books using your authors discount, please contact your regional customer services team:

**United Kingdom, Cambridge (University Printing House)**
Telephone: +44(0)1223 326050 (9-5pm Monday to Friday)
Email: [directcs@cambridge.org](mailto:directcs@cambridge.org)

**USA, New York**
Telephone: +1800-872-7423 (9am-5pm Monday to Friday)
Email: [customer_service@cambridge.org](mailto:customer_service@cambridge.org)

**Asia**
Telephone: +44(0)1223 326050 (9-5pm Monday to Friday)
Email: [directcs@cambridge.org](mailto:directcs@cambridge.org)

**Australia and New Zealand**
Telephone: (Australia): +61 (03) 8671 1400 (9am-5pm Monday to Friday)
Telephone: (New Zealand): +61 0800 023 520
Email: [enquiries@cambridge.edu.au](mailto:enquiries@cambridge.edu.au)

**Get started today...**

- [cambridge.org/authorhub](http://cambridge.org/authorhub)
- [authorhub@cambridge.org](mailto:authorhub@cambridge.org)