Figures

1.1	Engagement of service users with chronic conditions	
	in their own care, 2016	page 6
1.2	Forgone medical care (%) in 2008/2009 and 2012/2013	
	among disadvantaged populations in 30 countries	8
1.3	The conceptual framework guiding the study	10
2.1	Frequency of articles mentioning versions of 'patient-centred'	,
	or 'person-centred' in the biomedical and life science database	e
	PubMed by July 2017	29
4.1	Regular internet use among EU citizens, 2005 and 2014	94
6.1	Levels and stages of service user involvement in research	157
9.1	Switch rates in Israel by socioeconomic status (SES) of	
	place of residence, 2015 (1 = lowest SES, 10 = highest SES)	244