The mental health professional at the feet of the Ebola virus: individual treatment and global mental challenges

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Summary

Mental health professionals form an important component of the response teams currently working in the Democratic Republic of the Congo to treat what is historically the second-largest Ebola outbreak. They provide psychological treatment to patients under extraordinary conditions, helping them cope with anxiety and the daily death of other patients.

Declaration of interest

None.

Keywords

Ebola virus disease; mental health professional; Democratic Republic of the Congo; individual treatment; global challenges.

In November 2018, the Ebola virus epidemic in North Kivu and Ituri in the Democratic Republic of the Congo (DRC) became the second-largest epidemic of Ebola virus disease and the second deadliest in history, behind that in West Africa from 2014 to 2016. Despite progress in treatment, as of 24 March 2019, the epidemic has caused 634 deaths out of 951 confirmed and 65 probable cases; a mortality rate of 62.40%. This tenth epidemic of Ebola virus in the Democratic Republic of the Congo to treat what is historically the second-largest Ebola epidemic, people have died in treatment centres. Every newly deceased individual causes an increase in anxiety for those who are receiving treatment and their caregivers. Therefore, in these situations, patients cry and often say that they feel as if they are losing their minds in this isolated space, in which they are in constant proximity to death. Although the bioscure emergency care units (CUBEs) for outbreaks currently used to treat patients decrease physical isolation, the psychological isolation that they experience in the face of death remains.

Almost every day since the beginning of the North Kivu epidemic, people have died in treatment centres. Every newly deceased individual causes an increase in anxiety for those who are receiving treatment and their caregivers. Therefore, in these situations, patients cry and often say that they feel as if they are losing their minds in this isolated space, in which they are in constant proximity to death. Although the bioscure emergency care units (CUBEs) for outbreaks currently used to treat patients decrease physical isolation, the psychological isolation that they experience in the face of death remains.

Amid the health professionals who work to help the ill in coping with suffering and death are psychologists. As displayed in Fig. 1, psychologists are not working in offices, but are literally at the bedside of the patient. Whether dressed in overheated outfits to be closer to the ill who cannot see their faces, or dressed in street clothes to work with them from outside their CUBE, with the risk of breaking confidentiality, these psychologists also risk their lives both for those who will die and those who will survive.

In this Ebola treatment centre in Beni (Fig. 1), psychologists see patients two to three times a day and are there to respond to their distress and anxiety attacks, for which medical treatments against the Ebola virus disease can do nothing. While accompanying the dying has never been easy for mental health professionals, the current Ebola outbreak differs from the situations they are used to with patients with cancer or even HIV/AIDS in the 1980s and 1990s. This is a virus that, despite precautions, healthcare workers are constantly at risk of catching. As of 24 March 2019, 78 healthcare workers had caught the Ebola virus, resulting in 27 deaths. It is often by becoming aware of their own fear that psychologists try to work with the ill to diminish their fears and those of their family members, while attempting to relieve the acute trauma symptoms of the Ebola virus disease. Psychologists also support other health professionals, health support staff and safe...
and dignified burials teams who face the daily death of patients in the centres.

The consequences of Ebola on the mental health of survivors, families, communities and members of the response teams are plentiful; therefore, the work of these psychologists is crucial. This work is especially essential in a region where violence and war constitute interpersonal trauma on a national and regional level. For this to work, it is important that studies be conducted to observe community strategies and mechanisms of resilience and coping. Cultural factors also need to be considered to better understand and develop culturally sensitive intervention programmes. These studies must also develop resources to assist governments and communities to be better equipped to prevent subsequent epidemics. These are global mental health and public health actions we must begin as soon as possible to help communities cope in a country that is in dire need of mental health professionals.

Until this research is established, the results are known, and programmes are based on solid evidence and real needs of the communities, the work of these mental health professionals at the feet of Ebola virus should be acknowledged – it is part of the humanisation of the fight against the Ebola epidemic.

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References