

#### **ARTICLE**

# The importance of financial literacy: Evidence from Japan

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#### **Abstract**

This paper examines financial literacy in Japan using a recent dataset from 2022 and finds that financial literacy levels are low. Only 36% of the respondents could correctly answer the Big Three financial literacy questions, three well-known questions assessing the understanding of interest, inflation, and risk diversification. Also, significant demographic variation exists in the Japanese population: the young, women, and the less educated are those who struggle the most with these fundamental financial concepts. Additionally, we find that Japanese who know the basics about environmental, social, and corporate governance (ESG)-related principles are also those who show better financial literacy levels than those who do not know about ESG. Lastly, our results confirm that financial literacy matters: it is strongly and positively correlated with active investment behavior, which may affect wealth accumulation and financial wellbeing.

**Keywords:** Financial literacy; financial behavior; active investing; inflation

JEL Codes: G53; D1; I3

#### I. Introduction

Financial literacy is an essential skill for individuals to thrive in today's society. The need to raise personal financial knowledge has captured the attention of academics, practitioners, and policymakers, and rightly so. Amid a rapidly changing landscape of digital innovation and cutting-edge technology in the financial sector, retirement planning that places more responsibility on individuals, and broader access to financial markets, the conversation about financial literacy and financial education has picked up pace. The most recent experiences, with the economic fallout of the global pandemic, financial market volatility, and rising inflation, have showcased that individuals must know how to navigate many uncertainties that impact financial decision-making.

To assess financial knowledge, Lusardi and Mitchell (2011b) introduced a set of questions on basic financial concepts at the root of financial decision-making (interest, inflation, and risk diversification). Dubbed the "Big Three," these questions have become the standard way financial literacy is measured and have unveiled the lack of knowledge that most individuals display, even in countries with well-developed financial markets such as Japan. The main goal of this paper is to provide an in-depth analysis of the current state of financial literacy in Japan using the Big Three.

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Further, given the rising inflationary environment around the globe, we pay particular attention to Japanese adults' understanding of inflation. The rise in consumer prices in Japan was lower than in other major economies. Yet, the Consumer Price Index (CPI) rose by 2.5% in Japan in 2022. This is markedly higher compared to an increase in the CPI of 0% in 2020 and -0.2% in 2021. Additionally, the growth of nominal wages has not kept pace with inflation, leaving Japanese consumers dealing with some price pressure.

Previous research using data from Japan also shows that financial literacy is an important skill: it is related to higher participation in the stock market (Kikyusyo et al., 2019; Yamori and Ueyama, 2022), higher investment returns (Kikyusyo et al., 2019), greater wealth (Sekita, 2020; Sekita et al., 2022), lower tendency to gamble (Watanapongvanich et al., 2021a), greater demand for non-face-to-face financial services and cashless payments during the COVID-19 pandemic (Fujiki, 2021), lower tendency to become a victim of fictitious billing fraud and loan guarantee fraud (Kadoya et al., 2021), and a lower tendency to smoke (Watanapongvanich et al., 2021b).

Moreover, there is a strong link between financial literacy and retirement readiness (Sekita, 2011; Kadoya and Khan, 2018; Kadoya et al., 2018). Japan has a pay-as-you-go public pension system, and the population is aging rapidly. Thus, people are becoming increasingly anxious about their retirement preparedness. According to a public opinion survey on Japan's household financial behavior in 2022 ("Kakei no Kinyu Kodo ni kansuru Yoron Chosa"), 84.5% of household heads under 60 living with one or more members reported being concerned about life after retirement. Thus, preparing for retirement and being equipped with the necessary financial knowledge to make these decisions is becoming increasingly important.

In this paper, we expand on the previous literature and analyze the connection between financial literacy and investment behavior. Specifically, we focus on those investments where respondents get to choose how their money is invested, including their retirement savings.

When it comes to investing, Japan has dedicated more attention to ESG, that is, (i) environmental performance (E), (ii) social responsibility (S), and (iii) corporate governance (G) to improve the sustainability and ethical impact of financial activities. About a decade ago, Japan launched the "Japan's Stewardship Code" and "Corporate Governance Code," which provide guidelines and recommendations for institutional investors and companies to promote sustainable growth in the medium and long run. Thus, we also analyze the connection between financial literacy and basic knowledge of ESG.

The main findings of this paper are fourfold: first, the level of financial literacy in Japan is low, with only 36% of the respondents in the whole sample being able to correctly answer the Big Three financial literacy questions in the Fall of 2022. These low levels of financial literacy may be related to limited access to financial education and consumer education in schools, the workplace, and the community at large. For example, the Financial Literacy Survey conducted in 2019 by the Central Council for Financial Services Information<sup>4</sup> reports that only 9% of the survey respondents had access to financial education, such as life planning and household financial management in schools, universities, or workplaces. Moreover, a previous paper by Sekita (2011) analyzed the Big Three financial literacy questions and reports similar results. In fact, in 2010, only about 27% of Japanese respondents could correctly answer the Big Three financial literacy questions.

<sup>&</sup>lt;sup>1</sup> The data are available in Japanese at the following link (https://www.shiruporuto.jp/public/document/container/yoron/futari2021-/2022/).

<sup>&</sup>lt;sup>2</sup> The updated revised version of the code is available in English at the following link https://www.fsa.go.jp/en/refer/councils/stewardship/20200324/01.pdf (last retrieved: June 7, 2023).

<sup>&</sup>lt;sup>3</sup> The updated revised version of the code is available in English at the following link https://www.jpx.co.jp/english/news/1020/b5b4pj000000jvxr-att/20180602\_en.pdf (last retrieved: June 7, 2023).

<sup>&</sup>lt;sup>4</sup> For more details, please see https://www.shiruporuto.jp/e/survey/kinyulite/pdf/19kinyulite.pdf.

Second, substantial variation in financial literacy levels exists across demographic groups which is in line with previous studies (Sekita, 2011; Yeh, 2020; Kawamura et al., 2021): the most vulnerable groups include the young, women, and those with lower educational attainment. Third, when examining financial literacy across respondents with a basic knowledge of ESG, we find that those who are ESG-literate are also more financially literate than those who are not. Fourth, our data show that financial literacy is strongly correlated with active investment behavior. Still, among the Big Three, the risk diversification concept – the topic with the closest link to investing – is least understood even among active investors.

The paper is structured as follows. Section 2 describes the sample and the Big Three financial literacy questions. It further provides a discussion of the findings about financial literacy, as well as an analysis of the knowledge of inflation and the relationship between financial literacy and ESG literacy. Section 3 discusses the connection of financial literacy to active investment behavior, and Section 4 concludes.

## 2. Data overview and summary statistics

This research is based on a dataset that was collected by the Global Financial Literacy Excellence Center (GFLEC) in September 2022 using YouGov's Global Omnibus online panel<sup>5</sup> and called the SKBI (Sim Kee Boon Institute for Financial Economics)-GFLEC Sustainable Investment Survey. The survey included many questions, including the Big Three and information on investments. All statistics presented in this paper use sampling weights, so to make the statistics nationally representative of the Japanese population. The weights consider age, gender, social class, region, and level of education.<sup>7</sup> After excluding respondents with incomplete socioeconomic information, the total sample consists of 1,701 observations. The survey was administered among Japanese adults aged 23 years and older. More than half of the population (56%) is older than 50 years of age, about 60% are married, 53% have a college degree or more, 59% are employed, and 12% are retired. It needs to be noted that we find a slightly higher education level in our sample compared to the population census. Otherwise, the demographic distribution is in line with population census data provided by the Statistics Bureau of Japan. For part of the analysis, the sample will be restricted to those in their working ages, that is, 25-65-year-olds. By excluding those most likely to be retired and in the decumulation phase of the life cycle, we can focus on investment decisions during the working life.9

<sup>&</sup>lt;sup>5</sup> YouGov is an international online research data and analytics technology group and reaches over 24 million panel members in over 55 markets. YouGov provides high-quality panels, multiple layers of data, and advanced modelling in order for the data to represent populations to a high statistical standard and reflect full diversity. All YouGov panelists are asked a basic set of questions on socio and political profile items when they join the panel. The variables are used for sampling and screening purposes. The same core profile items were used in this paper as demographic controls. Further information on YouGov sampling methodology is available at the following link https://business.yougov.com/frequently-asked-questions (Last retrieved: June 1, 2023).

<sup>&</sup>lt;sup>6</sup> The data was collected with financial support from the Sim Kee Boon Institute for Financial Economics (SKBI) at Singapore Management University. The first paper using this dataset is available as a working paper with the title "ESG Knowledge and Interest: A Study among Householders in 8 Countries," which is co-authored by Dave Fernandez, Carlo de Bassa Scheresberg, Andrea Sticha, and Annamaria Lusardi (Fernandez et al., 2023). The paper provides additional information on the survey.

<sup>&</sup>lt;sup>7</sup> See Fernandez et al. (2023)

 $<sup>^8</sup>$  Descriptive statistics of the data on the SKBI-GFLEC Sustainable Investment Survey and population census are shown in Table A1 of the Appendix.

<sup>&</sup>lt;sup>9</sup> We are aware that employment among the elderly (aged 65+ years) is relatively high in Japan compared to other countries. Nevertheless, to allow for an international comparison the research group decided on the subsample age range of 25-65 years.

# 2.1. Findings regarding financial literacy

Financial literacy is measured by using the Big Three financial literacy questions, which have become the benchmark by which researchers and policymakers measure financial literacy (Lusardi and Mitchell, 2011b). These three questions were designed to be simple and measure basic financial concepts that are pertinent to peoples' day-to-day financial decisions. Together they have proven to be a reliable measure of financial literacy (Lusardi and Mitchell, 2011a, 2014, 2023). By using these questions, we ensure comparability with other studies across countries.

The exact wording of the questions is as follows:

- 1. [Interest question] Suppose you had \$100 in a savings account and the interest rate was 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow?
  - i. More than \$102
  - ii. Exactly \$102
  - iii. Less than \$102
  - iv. Don't know
  - v. Prefer not to say
- 2. [Inflation question] Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, with the money in this account, would you be able to buy...
  - i. More than today
  - ii. Exactly the same as today
  - iii. Less than today
  - iv. Don't know
  - v. Prefer not to say
- 3. [Risk question] Do you think the following statement is true or false? Buying a single company stock usually provides a safer return than a stock mutual fund.
  - i. True
  - ii. False
  - iii. Don't know
  - iv. Prefer not to say

Overall, few adults in Japan were able to answer these three fundamental financial literacy questions correctly. The results are shown in Table 1. Only two-thirds of Japanese adults (65%) correctly answered the interest question (Panel A). Among the Big Three, this was the topic people knew the best. Still, more than one in three did not answer correctly; among them, 20% answered with "don't know (DK)." Given the simplicity of the questions – it does not involve any complex calculation or an understanding of compound interest – the above results already hint at a low level of financial literacy.

Similar to the interest question, only 62% answered the inflation question correctly (Panel B). This number is low, especially when considering that the data were collected during a time of higher inflation than in the past. Moreover, one-in-four Japanese adults responded with DK to the inflation question. In other words, 25% of adults do not know whether they would be able to buy more or less a year from now in an environment where savings earn a 1% interest and the yearly inflation rate is 2%. A comparison with results from the U.S. in 2019, where about 76% correctly answered the inflation question and only

Table I. Summary statistics on three financial literacy questions (%)

	Full sample	Age 25–65 years
(A) Interest question		
>\$102	65.I	62.9
=\$102	5.5	6.0
<102	7.5	8.1
DK	20.1	21.0
RF	1.8	1.9
(B) Inflation question		
More	5.6	6.7
Exactly the same	6.3	6.9
Less	61.6	55.8
DK	24.8	28.9
RF	1.6	1.7
(C) Risk question		
False	51.3	49.9
True	5.8	5.9
DK	40.8	41.6
RF	2.2	2.6
(D) Cross-question consistency		
Interest and inflation	50.7	45.6
All correct	36.2	33.01
None correct	20.0	22.07
At least I DK	49.2	51.4
All DK	12.4	13.8
Number of observations	1,701	1,077

Note: All figures are weighted. DK indicates the respondent does not know the answer. Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

4% answered with DK (Lusardi and Mitchell, 2023), shows that knowledge of inflation in Japan is low. One possible reason for this difference could be the fact that Japan faced zero inflation or deflation for a very long time and has experienced a low rate of inflation just very recently, while the inflation rate in the U.S. and other countries around the world has hovered around 2% but peaked at record-high levels in 2022. <sup>10</sup> The central banks of many developed countries have pursued monetary policies targeting low inflation since around the mid-1990s. Similarly, the Bank of Japan also introduced a price stability target of 2% in January 2013 and continued to pursue that policy since then. Nonetheless, the inflation rate hovered around 0% from the mid-1990s until 2021 and increased to 2.5% just in 2022, making Japan's inflation experience altogether different from other developed countries. The Bank of Japan (2021) states that "the situation where the inflation rate does not rise easily has continued, mainly because (1) the mechanism of adaptive inflation expectations formation

<sup>&</sup>lt;sup>10</sup> For precise information on inflation rates in the G7 countries in 2022, please visit: https://www.oecd.org/newsroom/consumer-prices-oecd-updated-6-september-2022.htm

in Japan is complex and sticky, (2) elastic labor supply has constrained wage increases, and (3) a rise in firms' labor productivity has absorbed upward pressure on costs."

Furthermore, comparing the inflation results in Japan between 2022 and 2010 (Sekita, 2011), 56% of respondents aged 25–65 years could give correct answers in 2022, while 59% could do so in 2010, which means that the level of inflation literacy did not increase much, even in the face of inflation. This result might be linked to Japan's adoption of several strategies in 2022 to support households with an inflation-relief package, such as subsidies for energy and financial support for low-income households and their children. <sup>11</sup> Such measures may have mitigated the impact of inflation on Japanese consumers and perhaps prevented them from focusing on the effects of inflation. <sup>12</sup>

Lastly, Panel C shows that risk diversification is the concept people know the least. Only about half of Japanese adults (51%) correctly answered the question on risk diversification and 41% – the highest percentage across the Big Three – answered with DK. This is problematic since risk is inherent in most aspects of personal finance. The experience of the past few years alone, with the economic consequences of the global pandemic and financial market volatility, has forced individuals to deal with many risks that impact financial decision-making in consequential ways. Further, the question also tests knowledge of "stock" and "stock mutual funds," financial instruments that individuals should be familiar with when asked to select their investment portfolios in defined contribution pension plans or when making investment decisions.

When considering these three questions combined, we find that only 36% of Japanese adults could correctly answer all three questions, and the corresponding rate among respondents aged 25–65 years is also low at 33% (Panel D). However, compared to the results obtained in a previous study, the level of financial literacy seems to have increased a bit over time. Sekita (2011) reported that in 2010 about 27% of respondents aged 25–65 years could correctly answer the Big Three financial literacy questions.

Looking at the results in 2010 and 2022 more specifically, it appears that the increase in financial literacy is due to a better understanding of risk diversification. In 2010, only 39% of respondents aged 25–65 years correctly answered the risk diversification question, whereas in 2022, about 50% of respondents did so. One possible reason could be the introduction of tax exemption programs such as NISA<sup>13</sup> (introduced in 2014) and Tsumitate NISA (introduced in 2018). Normally, when people in Japan invest in financial assets, such as stocks and mutual funds, they are subject to a tax of approximately 20% on capital gains and dividends. However, NISA exempts from paying taxes if the profits are earned from financial assets purchased up to a certain amount within a NISA account each year. The number of NISA (or Tsumitate NISA) accounts was 8,253,799 at the end of 2014 and increased to 18,007,257 at the end of 2022. Providing such tax incentives for risky asset holdings may have encouraged people to learn about risk diversification, leading to increased financial literacy.

Another possible reason is the so-called "20 million-yen problem for retirement funds." A report by the Financial Services Agency (FSA) in 2019<sup>15</sup> estimated that couples

 $<sup>^{11}</sup>$  Inflation measures are summarized in https://www5.cao.go,jp/keizai1/keizaitaisaku/keizaitaisaku.html (in Japanese).

 $<sup>^{12}</sup>$  In addition, for readers interested on the impact of inflation on pension benefits: public pension benefits in Japan are revised in line with changes in wages and prices, and if wage changes are less than price changes, they are revised in line with wage changes. Since wages and prices for FY2022 changed by -0.4% and -0.2%, respectively, the amount of pension benefits for FY2022 was reduced by 0.4% from the previous year.

 $<sup>^{13}\,</sup> The$  Japanese ISA, modeled after UK's ISA (Individual Savings Account), is nicknamed NISA (Nippon Individual Savings Account).

<sup>&</sup>lt;sup>14</sup> For more details, please see https://asia.nikkei.com/Business/Markets/Japan-s-workers-scramble-to-make-up-187-000-retirement-shortfall (retrieved July 10, 2023).

<sup>&</sup>lt;sup>15</sup> For more details, please see https://www.fsa.go.jp/singi/singi\_kinyu/tosin/20190603/01.pdf (in Japanese).

would need an average of 20 million yen in retirement savings, in addition to the public pension, and the awareness of the importance of investing and asset management has increased following this report and associated news coverage.

It must be noted that the sample used in 2010 differs from the current sample. Hence, we must be cautious with directly comparing our findings to previous studies as we cannot conclusively say if the change is attributed to increased financial literacy levels or differences in the underlying demographics of the two samples. Further, in contrast to this paper, the findings presented by Sekita (2011) did not rely on a sample representative of the Japanese population.

As mentioned above, the Big Three questions cover basic but distinct personal finance concepts. Hence, we expect responses to the Big Three financial literacy questions to be correlated, but this correlation may not be very high. This is the case, as shown in Panel D. The percentage of people correctly answering the interest or inflation question was slightly above 60%; however, only 51% answered both questions correctly.

Moreover, half of Japanese adults responded with DK to at least one of the Big Three. This is a very high percentage and worrisome: half of Japanese adults are making financial decisions with a limited understanding of the most fundamental personal finance concepts. Looking back to Panel A, B, and C, the DK response rates are 20% even in the simple question on interest, 25% in the inflation question, and 41% in the risk diversification question. These rates are higher than in other countries. For example, Bucher-Koenen et al. (2021, May module of Table 1) show that the DK response rates are only 5% in the interest question, 7% in the inflation question, and 41% in the risk diversification question, using a representative sample of the Dutch population. Japanese culture and, in particular, the cautious nature of Japanese people could be an explanation for the high DK response rates observed in Table 1. JILPT (2015) shows that the most needed abilities to work in Japan are carefulness and avoid making mistakes. Moreover, a lack of confidence might be another reason for these high DK response rates. A report from the OECD (2017) finds that self-reported financial knowledge in Japan is low, with only 13% of individuals assessing their knowledge as very high or high. Instead, 78% of individuals in the U.S. rated their own levels of knowledge as very high or high.

The findings across the Big Three for the working-age restricted sample (age 25–65 years) show similar patterns albeit at a slightly worse level. The largest difference is shown for the inflation question where only 56% of respondents in the restricted sample knew the correct answer. This is particularly discouraging as inflation had been prevalent for most of 2022 and impacted all people.

# 2.2. Who is financially illiterate?

Table 2 reports financial literacy levels across demographics.<sup>16</sup> There are four main takeaways: first, financial literacy increases with age. A majority of those older than 65 years (77%) could correctly answer the interest question, whereas only 41% of the youngest respondents (those aged 35 years and younger) showed that comprehension. Inflation knowledge follows the same pattern (79% of those aged 65+ years vs. 37% of those aged 35 years or younger). Interestingly, the increase in inflation literacy with age seems steeper in Japan, compared to other countries. For example, in the U.S., even among young people aged 18–29 years, 61% could correctly answer the inflation question while about 82–83% of those aged 50 years or older could do so (Lusardi and Mitchell, 2023).

<sup>&</sup>lt;sup>16</sup> This analysis focuses on univariate analysis in order to meet the requirements for the international comparison. Multiple regression analyses instead would allow for analyzing if each demographic attribute (age, gender, educational attainment, and employment status) has an impact on financial literacy even after controlling for other attributes. Such regression analyses will be done in a future paper.

	Intere	est	Inflatio	on	Risk	(	Ove	erall
	Correct	DK	Correct	DK	Correct	DK	3 Correct	>= I DK
Age group								
<35	40.8	37.6	37.1	38.0	43.8	42.7	20.4	57.7
36–50	63.5	17.2	56.4	27.6	49.5	41.2	31.4	50.6
51–65	71.1	18.6	64.5	26.1	53.0	42.4	39.9	51.1
>65	77.2	12.2	79.2	13.1	56.1	37.9	47. l	41.0
Gender								
Male	71.9	13.9	71.3	15.0	56.4	34.5	44.4	39.8
Female	58.1	26.4	51.8	34.8	46.0	47.2	27.9	58.8
Education								
High school	60.2	23.7	57.4	30.4	41.8	50.3	28.6	57.7
Some college	63.5	23.3	57.2	30.6	50.5	43.9	31.2	57.7
College degree	68.6	17.6	64.9	20.7	57.5	34.3	41.7	42.6
Postgraduate	70.5	11.2	70.8	10.5	62.0	27.1	50.3	31.9
Employment status								
Employed	62.9	20.9	56.7	26.4	51.0	40.2	34.3	49.3
Not employed	62.8	22.7	61.1	28.6	46.5	45.7	31.5	55.2
Retired	81.2	10.3	86.9	8.0	63.4	31.9	56.4	34.7

Table 2. Distribution of responses to financial literacy questions by age, sex, education, and employment status (%)

Note: All statistics are weighted. DK indicates respondent does not know.

Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

As stated in section 2.1, the inflation rate in Japan hovered around 0% from the mid-1990s until 2021. Thus, most people aged 64 years or younger have not experienced inflation in their adult lives, while people aged 65 years or older faced two oil shocks in the 1970s which created high levels of inflation, as explained in more detail below. This could be one of the reasons why the increase in inflation knowledge with age is steeper in Japan than in, for example, the U.S.

Moreover, 56% of the elderly (older than 65 years) correctly answered the risk diversification question compared to 44% among the youngest cohort. This gap being less pronounced compared to the previous questions reiterates that risk is the most difficult concept for people to grasp. Additionally, the risk diversification concept is the only one for which the DK response rates are relatively similar across age groups (ranging from 43% for the youngest cohort to 37% for the elderly).

Overall, we do not observe a decrease in knowledge among the elderly in Japan as observed in other countries (Lusardi and Mitchell, 2011a). This finding is confirmed by the Financial Literacy Survey of 2019 which also shows a linear increase in financial literacy with age. This result may be linked to Japan's higher life expectancy and the higher longevity risk Japanese adults face.

Moreover, Japan's household savings rate was one of the highest among the G20 countries until the early 1990s but dropped sharply in the years following and is now among the lowest in the developed world.<sup>17</sup> It seems plausible that saving could teach

<sup>&</sup>lt;sup>17</sup> More information on savings rates across years and countries can be found here: https://data.oecd.org/hha/ household-savings.htm#indicator-chart

about financial concepts; thus, the high propensity to save among the older population could help explain part of the observed difference in financial literacy compared to the younger cohorts.

Second, in line with research across countries (Yakoboski et al. 2022; Klapper and Lusardi, 2020), we find a gender gap across all Big Three financial literacy questions. Compared to men, the percentages of women who know about interest and inflation are 14 and 19 percentage points (p.p.) lower, respectively. The gender gap is narrower for the risk diversification question, with a gap of 10 p.p. Based on these findings, it is not surprising that there is a significant disparity in the composite Big Three financial literacy measure between men and women. Only 28% of women answered all three financial literacy questions correctly, while 44% of men were able to do so. These findings are also confirmed by the Financial Literacy Survey of 2019.

Noteworthy, the level of DK answers is consistently higher for women across all three questions. Women struggle the most with the inflation (35%) and risk diversification questions (47%) compared to the interest rate question (26%). Overall, 60% of women answered with DK to at least one of the Big Three financial literacy questions compared to 40% of men. Lack of confidence might be one of the reasons for the higher DK response rate among women (Bucher-Koenen et al, 2021). This hypothesis seems to be confirmed by the Financial Literacy Survey of 2019, showing that 16% of men assessed their own financial knowledge as very high or high, compared to only 8% of women.

Third, higher educational attainment is positively associated with better financial knowledge: a significantly smaller percentage of those with a high school diploma could correctly answer the interest question compared to those with a college or postgraduate degree. The same is true for the other two financial literacy questions, whereas the difference is most striking for the risk diversification question. Considering the Big Three questions, less than one-third of those with lower education were able to answer all the questions correctly compared to half of those with a postgraduate degree.

Fourth and finally, our data show that a higher proportion of retirees could correctly answer each financial literacy question compared to those who are employed and those not employed. This holds also for the Big Three: 56% of the retirees are financially literate (i.e., could correctly answer all three questions) compared to only 34% of those employed and 32% of those not employed. These findings are likely due to age (retirees are older than the other two groups) (see the age discussion above).

In summary, in line with previous literature in Japan (Sekita, 2011; Yeh, 2020; Kawamura et al., 2021) and in other countries (Lusardi, 2019; Hasler et al., 2022; Yakoboski et al., 2022), we find that, when it comes to financial literacy, the most vulnerable groups are the young, women, and those with lower education. These findings highlight the importance of tailoring financial education programs and promoting equal opportunities for these groups.

## 2.2.1. Inflation knowledge in Japan

Looking at the CPI since 1970, inflation exceeded 5% only during the oil shocks in the 1970s. Since the mid-1990s, inflation has hovered around 0%, rising to 2.5% in 2022. Thus, for many Japanese adults, inflation is a very recent phenomenon. Additionally, nominal wages have not grown as much as inflation, which means that real wage growth has been negative, putting substantial pressure on Japanese consumers. <sup>19</sup> In this section,

<sup>&</sup>lt;sup>18</sup> The category "not employed" includes also those who are not in the labor force.

<sup>&</sup>lt;sup>19</sup> The pressure of inflation on household saving habits has also been recently documented in the U.S. Using data for 2022, Yakoboski et al. (2023) reported that due to increasing inflation, people decreased or stopped saving for retirement.

Table 3.	OLS estimates of	inflation know	ledge on soci	iodemographic (	characteristics
in Japan					

	Inflation question correct
Sociodemographic controls	
36–50	0.190***
	(0.037)
51–65	0.255***
	(0.036)
>65	****088.0
	(0.037)
Female	-0.156***
	(0.025)
Some college	0.001
	(0.041)
College degree	0.078***
	(0.025)
Postgraduate	0.123**
	(0.051)
Not employed	0.044
	(0.029)
Retired	0.09%
	(0.034)
Constant	0.398***
	(0.037)
Observations	1,701
R-squared	0.138

Note: Robust standard errors are in parentheses \*\*\*p < 0.01, \*\*p < 0.05, \*p < 0.1. The regression uses weights. The reference values used are the following: <35, male, high school, and employed. Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

we shed more light on inflation knowledge and especially on which sociodemographic characteristics are more likely to be associated with a greater understanding of inflation.

Table 3 reports the results from an ordinary least squares (OLS) regression which regresses inflation knowledge on all demographic variables considered in Table 2.<sup>20</sup> The main findings are threefold: first, inflation knowledge is positively associated with age. The cohort of 65+ years of age is 38 p.p. more likely to correctly answer the inflation question than the youngest cohort (<35-year-olds). As discussed in the previous sections, this result may be influenced by their exposure to inflationary periods experienced during the oil shocks in 1973 and 1979. Retirees also show a better understanding of inflation (10 p.p.) compared to those employed. Second, the gender gap reported above holds even when controlling for other demographic characteristics: specifically, women are 16 p.p. less likely to answer the inflation question correctly compared to their male counterparts. Third, inflation knowledge is positively associated with education; respondents with a

<sup>&</sup>lt;sup>20</sup> Additional regressions which also included income variables showed no significant relationship between income and knowledge of inflation. These regressions are available upon request.

postgraduate degree are 12 p.p. more likely to correctly answer the inflation question compared to those with a high school degree.

## 2.3. The relationship between financial and ESG literacy

Japan has made significant efforts to promote ESG practices and principles both at the corporate and individual levels. First introduced about a decade ago, Japan put into effect the "Japan's Stewardship Code"<sup>21</sup> and "Corporate Governance Code."<sup>22</sup> These provide guidelines and recommendations for institutional investors and companies to promote sustainable growth. In 2021, the Japan FSA launched the Strategy on Sustainable Finance to promote corporate efforts toward carbon neutrality. Furthermore, the Tokyo Stock Exchange has introduced voluntary reporting requirements on ESG factors for listed companies.

At the corporate level, the influences of the new policies toward ESG led the Japanese corporate sector to establish sustainability goals, implement environmental management systems, and improve their disclosure of ESG-related information. At the individual level, the growing investor demand for responsible investment led Japanese pension funds and asset management companies to increasingly integrate ESG considerations into their investment decision-making processes.

Introducing ESG factors to investing potentially adds more complexity to the decision-making process of investors. Investors can now make investment decisions based not only on risk and return considerations but also on ESG-related impact. Integrating more criteria into investment strategies raises the question of whether people have the required knowledge to make such decisions, especially given the already low financial literacy levels. Thus, this section aims to provide more information on Japanese's financial and ESG literacy. Specifically, we explore how the level of financial knowledge differs between those who know the basics of ESG principles and those who do not know them.

We measure ESG literacy through nine multiple-choice questions (three questions for each of the three ESG areas) designed to assess respondents' knowledge of basic ESG concepts. Similar to how the Big Three financial literacy questions measure an understanding of fundamental financial concepts, this ESG literacy indicator aims to provide a summary measure of respondents' ability to evaluate ESG criteria. For environmental topics, we asked questions on the leading causes of greenhouse gas emissions, food waste, and threats to wildlife. For social topics, we asked questions on the prevalence of poverty, the gender pay gap, and the leading causes of childhood malnutrition. For responsible governance topics, we asked questions on the goal of corporate governance policy, the main corporate governance stakeholders, and how to minimize conflicts of interest among companies' boards of directors.<sup>23</sup> We constructed a summary measure of ESG literacy in the following way: those who correctly answered at least one question in each of the three ESG areas are considered ESG literate.

Overall, 24% of Japanese respondents answered at least one question correctly in the three areas and could be considered ESG literate. Our results further show that those who are ESG literate are also more financially literate compared to those who are not ESG literate.<sup>24</sup> As shown in Table 4, more than 80% of those classified as ESG literate could also correctly answer the interest (83%) and inflation questions (84%), compared to less than 60% among

<sup>&</sup>lt;sup>21</sup> The updated revised version of the code is available in English at the following link https://www.fsa.go.jp/en/refer/councils/stewardship/20200324/01.pdf (last retrieved: June 7, 2023)

<sup>&</sup>lt;sup>22</sup> The updated revised version of the code is available in English at the following link https://www.jpx.co.jp/english/news/1020/b5b4pj000000jvxr-att/20180602\_en.pdf (last retrieved: June 7, 2023)

<sup>&</sup>lt;sup>23</sup> The exact wording of the ESG questions including the full survey can be found in Fernandez et al. (2023).

<sup>&</sup>lt;sup>24</sup> We are aware that this is a simple bivariate analysis. A regression analysis that control for demographic characteristics is left for future work.

	Intere	erest Inflation Risk		Inflation		(	Overall	
	Correct	DK	Correct	DK	Correct	DK	3 Correct	>= I DK
ESG illiterate	59.6	24.2	54.7	30.2	44.5	46.7	28.7	56.5
ESG literate	82.9	6.9	83.9	7.4	73.0	22.0	60.4	25.6

Table 4. Distribution of responses to financial literacy questions by ESG literacy (%)

Note: All statistics are weighted. DK indicates respondent does not know. Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

those not classified as ESG literate. As discussed above, the risk diversification question is the most difficult concept for people to understand, and this also holds for ESG-literate respondents. Still, almost three-quarters (73%) of those considered ESG-literate can correctly answer the risk diversification question, compared to only 44% of those who are not.

The lack of ESG literacy is associated with a higher percentage of DK responses to the Big Three financial literacy questions. Around 30% of those not classified as ESG literate responded with DK to the interest and inflation questions and almost 50% to the risk diversification question. This compares to around 7% for the ESG-literate respondents for both the interest and inflation questions and 22% for the risk diversification question.

Overall, among the ESG literate, 60% correctly answered all Big Three financial literacy questions, compared to 29% of those who are not ESG literate. These findings underscore the positive association between financial literacy and basic ESG knowledge, both necessary skills for making informed and sustainable financial choices.

#### 3. The link to active investment behavior

In this section, we discuss the importance of financial literacy by examining its relationship to investment behavior. <sup>25</sup> Being able to build and grow wealth is essential for financial wellbeing. In this context, actively investing in financial markets has gained importance, especially with the introduction of defined contribution pension plans in Japan in 2001 where participants are expected to also make investment choices. Therefore, we explore the relationship between being an active investor and financial literacy.

Active investors<sup>26</sup> are defined as those who own retirement accounts where they get to choose how the money is invested<sup>27</sup> and those who have investments in stocks, bonds, mutual funds, or other securities aside from private or employer-provided retirement accounts.<sup>28</sup> A strong relationship exists between being an active investor and being financially literate (Table 5). Among active investors, 53% could correctly answer all Big Three financial literacy questions compared to only 21% among non-active investors. Across all three questions, active investors perform better. The risk diversification concept is where the differences are most noticeable. More than 70% of those classified as active investors know about the risk diversification concept, compared to only 37% of those classified as non-active investors. This is not surprising. Risk diversification is the concept

<sup>&</sup>lt;sup>25</sup> For existing research on the relationship between financial literacy and investing as well as wealth accumulation and management see for example: Lusardi et al., 2017; van Rooij et al., 2011; van Rooij et al., 2012; Kikyusyo et al., 2019; Sekita, 2020; Almenberg et al., 2021; Hasler et al., 2022; Sekita et al., 2022; Yamori and Ueyama, 2022; or Lusardi and Mitchell, 2023.

<sup>&</sup>lt;sup>26</sup> We followed a similar definition of "active investor" proposed by Fisch et al. (2020).

<sup>&</sup>lt;sup>27</sup> The exact question wording is: Do you have any investments in retirement accounts where you get to choose how the money is invested? [Yes; No; Don't know; Prefer not to say]

<sup>&</sup>lt;sup>28</sup> The exact question wording is: Not including private or employer-provided retirement accounts, do you have any investments in stocks, bonds, mutual funds, or other securities? [Yes; No; Don't know; Prefer not to say]

Observations

	Active investors	Non-active investors
Interest question		
Correct	76.1	55.0
DK	7.7	28.8
Inflation question		
Correct	71.9	45.8
DK	11.6	39.2
Risk diversification question		
Correct	71.6	37.0
DK	18.8	54.8
Summary		
Correct: interest and inflation	63.1	34.9
Correct: all three	53.1	20.8
Number of correct answers	2.19	1.38

Table 5. Financial literacy of those who are active investors and those who are not active investors (%)

Note: All statistics are weighted. DK indicates the respondent does not know. The sample consists of 1,047 non-retired respondents aged 25–65 years.

377

670

Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

closest associated with investing, as terms like "stock" and "stock mutual funds" are part of investment decisions. To explore these results further, multivariate regression analyses are presented in the following subsection.

### 3.1. A multivariate model of active investing and financial literacy

To further investigate the relationship between financial literacy and active investment behavior, we run OLS regression models<sup>29</sup> first on the full sample (Models 1–3 of Table 6) and then on the restricted subsample of non-retirees aged 25–65 years (Models 4–6 of Table 6).

We used different specifications to measure financial knowledge following Lusardi and Mitchell (2011a). The first specification of the model includes a dummy variable that takes the value 1 if the respondent correctly answered all Big Three financial literacy questions. The second specification includes an indicator of the total number of correct answers. The third specification includes three separate dummy variables for each correct answer to the financial literacy questions. Additionally, we control for age, age squared, gender, marital status, and other sociodemographic characteristics such as income, district of residence, and educational attainment to follow Lusardi and Mitchell (2011b) and to make results comparable across countries.

Table 6 shows that financial literacy is strongly associated with the likelihood of actively investing. Specifically, results reported in column 1 indicate that those who can correctly answer all Big Three financial literacy questions show a 25 p.p. higher probability of being active investors than those who do not correctly answer all three questions. Results in

 $<sup>^{\</sup>rm 29}$  Other regression specifications were done as well and lead to similar results.

Table 6. OLS estimates of active investments on financial literacy in Japan

		(2)			(5)	
	(1)	Full sample	(3)	(4)	Age 25-65 years	(6)
	Active	Active	Active investors	Active	Active	Active
Financial literacy measures						
All Big Three correct	0.250*** (0.025)			0.294*** (0.032)		
N. of correct answers		0.126*** (0.010)			0.128*** (0.012)	
Inflation correct			0.124*** (0.026)			0.116** (0.032)
Interest correct			0.064** (0.026)			0.064** (0.032)
Risk correct			0.184*** (0.025)			0.201** (0.032)
Sociodemographic controls						
Age	-0.013** (0.005)	-0.016*** (0.005)	-0.014*** (0.005)	-0.008 (0.011)	-0.011 (0.011)	-0.009 (0.011)
Female	-0.115*** (0.025)	-0.104*** (0.025)	-0.107*** (0.025)	-0.119*** (0.030)	-0.112*** (0.030)	-0.115*** (0.030)
Some college	0.131***	0.126*** (0.037)	0.122*** (0.037)	0.146*** (0.049)	0.148*** (0.048)	0.141*** (0.048)
College degree	0.118*** (0.025)	0.110***	0.108*** (0.025)	0.093*** (0.031)	0.094***	0.088***
Postgraduate	0.201*** (0.054)	0.202*** (0.052)	0.199*** (0.053)	0.184*** (0.066)	0.194***	0.187** (0.065)
Single/not married	0.029 (0.030)	0.028 (0.030)	0.030 (0.029)	0.027 (0.034)	0.02 I (0.034)	0.025 (0.034)
Separated	-0.023 (0.045)	-0.014 (0.044)	-0.014 (0.044)	-0.010 (0.061)	-0.010 (0.061)	-0.009 (0.060)
Widowed	-0.059 (0.059)	-0.059 (0.058)	-0.056 (0.058)	0.231* (0.119)	0.204* (0.116)	0.205* (0.108)
Income, 2 <sup>nd</sup> quartile	0.089*** (0.034)	0.094*** (0.034)	0.098*** (0.034)	0.041 (0.043)	0.048 (0.043)	0.050 (0.042)
Income, 3 <sup>rd</sup> quartile	0.087*** (0.030)	0.087*** (0.030)	0.089*** (0.030)	0.062 (0.038)	0.057 (0.038)	0.058 (0.038)
Income, 4 <sup>th</sup> quartile	0.201*** (0.033)	0.197*** (0.033)	0.196*** (0.033)	0.182*** (0.042)	0.173*** (0.042)	0.168*** (0.042)
Not employed	-0.025 (0.027)	-0.030 (0.027)	-0.029 (0.026)	-0.072** (0.032)	-0.077** (0.032)	-0.076** (0.032)

(Continued)

		(2)			(5)	
	(1)	Full sample	(3)	(4)	Age 25–65 years	(6)
	Active investors	Active investors				
Retired	-0.027	-0.029	-0.03 I			
	(0.041)	(0.041)	(0.041)			
Constant	0.363**	0.319**	0.299**	0.293	0.260	0.234
	(0.150)	(0.146)	(0.144)	(0.250)	(0.248)	(0.247)
Observations	1,701	1,701	1,701	1,047	1,047	1,047
R-squared	0.169	0.188	0.193	0.203	0.210	0.216

Table 6. (Continued)

Note: All regressions use weights. Other controls include age squared and district of residence. The reference values of the categorical variables used are the following: male, high school, married, income 1st quartile, and employed. Robust standard errors are in parentheses \*\*\*\*p < 0.01, \*\*p < 0.05, \*p < 0.1.

Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

column 3 show that while all three financial literacy concepts are associated with active investment behavior, understanding risk diversification is particularly important. Similar results are found for the subsample of 25–65-year-olds.

Furthermore, younger respondents are more likely to be active investors. One possible reason could be the introduction of the *Tsumitate* NISA in January 2018. As mentioned before, *Tsumitate* NISA is a tax exemption program that was introduced to encourage periodic, long-term, diversified investments. Individuals can use the account even for small investments. For example, some brokerage firms offer *Tsumitate* NISAs with a minimum investment of only 100 yen. Such investment products might have helped grow investment interest among young people. Moreover, men, the better-educated, and those with higher income are more likely to be active investors; these results are robust, hold for both samples and different specifications, and align with previous literature.

Those who want to actively invest could also choose to learn about financial topics; thus, the financial literacy measures used in Table 6 could be endogenous (Lusardi and Mitchell, 2014). It could also be measured with error (van Rooij et al., 2011). To address these concerns, we use a potentially more exogenous measure of financial literacy as a robustness check of the results presented in Table 6. This alternative variable uses information on exposure to financial literacy. It is measured with a variable that assesses whether financial education was offered in schools or at the workplace, regardless of whether people participated in such education or not. The exact wording of the question is the following:

Was financial education offered by a school or college you attended or a workplace where you were employed?

- Yes, but I did not participate in the financial education offered
- Yes, and I did participate in the financial education offered
- No
- · Don't know
- Prefer not to say

Table 7 reports the regression results and confirms the previous results discussed in Table 6. Those who reported that financial education was offered to them in school or at the workplace are approximately 19 p.p. more likely to actively invest, and this holds for both samples.

Table 7. OLS estimates of active investments on financial education offered in Japan

Financial literacy measure	Full sample	Age 25-65 years	
Financial literacy measure	<u> </u>	• ,	
Financial literacy measure	Active investors	Active investo	
•			
Was offered financial education	0.194***	0.185***	
	(0.038)	(0.045)	
Sociodemographic controls			
Age	-0.009	-0.007	
	(0.006)	(0.011)	
Female	<b>−0.130</b> ***	-0.146***	
	(0.026)	(0.031)	
Some college	0.125***	0.137***	
	(0.039)	(0.050)	
College degree	0.133***	0.111***	
	(0.026)	(0.033)	
Postgraduate	0.235***	0.226***	
	(0.055)	(0.068)	
Single/not married	0.050	0.048	
	(0.031)	(0.036)	
Divorced/separated	-0.024	-0.012	
	(0.048)	(0.066)	
Widowed	-0.043	0.283**	
	(0.063)	(0.121)	
Income, 2 <sup>nd</sup> quartile	0.087**	0.037	
	(0.037)	(0.047)	
Income, 3 <sup>rd</sup> quartile	0.099***	0.080**	
	(0.030)	(0.040)	
Income, 4 <sup>th</sup> quartile	0.201***	0.194***	
	(0.035)	(0.045)	
Not employed	-0.028	-0.076**	
	(0.028)	(0.034)	
Retired	-0.005		
	(0.041)		
Constant	0.248	0.261	
	(0.153)	(0.259)	
Observations	1,701	1,047	
R-squared	0.128	0.142	

Note: All regressions use weights. Other controls include age squared and district of residence. The reference values of the categorical variables used are the following: male, high school, married, income 1st quartile, and employed. Robust standard errors are in parentheses \*\*\*\* p < 0.01, \*\*\* p < 0.05, \*\* p < 0.1.

Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey.

### 4. Discussion and conclusions

This paper provides evidence about the current state of financial literacy in Japan, using the most recent data collected in the Fall of 2022. The data show that financial literacy is low in Japan: only one-third of the respondents (36%) correctly answered the Big Three financial literacy questions, three well-known questions assessing the understanding of interest, inflation, and risk diversification. Even in the face of rising inflation, only 62% could correctly answer the inflation question. Further, and in line with previous studies, vulnerable groups that struggle the most with these fundamental financial concepts are the young, women, and those with lower education.

Japan has focused on ESG practices to promote sustainable growth, which may affect ESG as well as financial literacy among Japanese. We do find that financial literacy is higher for those who know the basics of ESG principles. Finally, we show that financially literate people are more likely to engage in active investment behavior. Interestingly, the concept most related to active investing – risk diversification – is the concept that people struggle the most with, including investors.

It is worrisome that financial literacy is still so low in Japan, because low financial literacy may affect not only active investment behavior but also financial decision-making overall, including planning and saving for retirement. Japan has a pay-as-you-go public pension system, and the population is aging rapidly. Hence, people are increasingly taking on responsibility for their own financial wellbeing in retirement, which means that low financial literacy will likely have negative implications.

These findings speak of the importance of targeted initiatives to improve financial literacy. Increased efforts to promote financial education in school could be one way to build financial literacy from an early age. Unfortunately, in Japan, according to the Financial Literacy Survey from 2019, only 9% of the survey respondents reported having had access to financial education in schools, the workplace, or community organizations. Therefore, it is necessary to step up the efforts to expand the provision of financial education. Our findings also highlight the need for financial education programs that are tailored to the most vulnerable groups such as the young, women, and those with lower education to improve their financial literacy and ultimately financial wellbeing.

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## **Appendix**

Table A1. Summary statistics in the Japan total sample

	Obs	Mean	SD	Min	Max	2020 population census (aged 23–81 years)
Age (years)	1701	52.5425	16.52228	23	81	
<35	1701	.20207	.4016615	0	I	.1812
36–50	1701	.2361	.424822	0	I	.2854
51–65	1701	.2501	.4332226	0	I	.2587
>65	1701	.3117	.463311	0	I	.2747
25–65	1701	.6189	.4858083	0	I	.6988
Male	1701	.5059	.5001118	0	I	.4919
Female	1701	.4941	.5001118	0	I	.5081
High school	1701	.3613	.4805318	0	I	.5446
Some college	1701	.1125	.3160966	0	I	.1769
Degree	1701	.4718	.4993501	0	I	.2509
Postgraduate	1701	.0544	.2267744	0	I	.0277
Married	1701	.5953	.4909771	0	I	
Single/not married	1701	.3174	.4655959	0	I	
Divorced/separated	1701	.0575	.2328882	0	I	
Widowed	1701	.0298	.1700725	0	I	
HH 1st quartile	1701	.3973	.489473	0	I	
HH 2nd quartile	1701	.1271	.3332121	0	I	
HH 3rd quartile	1701	.2618	.4397193	0	I	
HH 4th quartile	1701	.2139	.4101539	0	I	
Employed	1701	.5939	.4912389	0	I	
Not employed	1701	.2843	.4512221	0	I	
Retired	1701	.1217	.3270732	0	I	
Active investors	1701	.3708	.4831558	0	I	

Note: All statistics are weighted.

Source: Author's calculations using the 2022 SKBI-GFLEC Sustainable Investment Survey and 2020 population census.

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