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### Review

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# Strategies to address non-communicable diseases in the Commonwealth of Independent States countries: a scoping review

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### **Abstract**

Aim: The aim of this study is to review the literature in Commonwealth of Independent States (CIS) countries with regard to their response to non-communicable diseases (NCDs) and the implementation of the World Health Organization (WHO) Package of Essential Non-communicable (PEN) disease interventions for primary health care. Background: NCDs are estimated to account from 62% to 92% of total deaths in CIS countries. Current management of NCDs in CIS countries is focused on specialists and hospital care versus primary health care (PHC) as recommended by the WHO. Methods: This paper uses a scoping review of published and grey literature focusing on diabetes and hypertension in CIS countries. These two conditions are chosen as they represent a large burden in CIS countries and are included in the responses proposed by the WHO PEN. Findings: A total of 96 documents were identified and analysed with the results presented using the WHO Health System Building Blocks. Most of the publications identified focused on the service delivery (41) and human resources (20) components, while few addressed information and research (17), and only one publication was related to medical products. As for their disease of focus, most studies focused on hypertension (14) and much less on diabetes (3). The most studies came from Russia (18), followed by Ukraine (21) and then Kazakhstan (12). Only two countries Moldova and Kyrgyzstan have piloted the WHO PEN. Overall, the studies identified highlight the importance of the PHC system to better control and manage NCDs in CIS countries. However, these present only strategies versus concrete interventions. One of the main challenges is that NCD care at PHC in CIS countries continues to be predominantly provided by specialists in addition to focusing on treatment versus preventative services.

# **Background**

Non-communicable diseases (NCDs) kill 41 million people each year, equivalent to 71% of all deaths globally (WHO, 2022). Each year, 15 million people die from an NCD between the ages of 30 and 69 with over 85% of these 'premature' deaths occurring in low- and middle-income countries (LMIC) (Martinez et al., 2020). Among the NCDs, cardiovascular diseases account for most deaths, with 17.9 million people annually, followed by cancers (9.0 million), respiratory diseases (3.9 million), and diabetes (1.6 million). To address this challenge, the World Health Organization (WHO) has elaborated and introduced the 2008-2013 Action Plan for the Global Strategy for the Prevention and Control of NCDs (WHO, 2008). The Plan provides a roadmap for addressing NCDs at the country and global levels by strengthening surveillance; taking action to reduce risk factors with emphasis on interventions that are affordable and known to work; and addressing gaps in health systems and improving access to essential health care for people with NCDs. In addition to this multisectoral plan, WHO has elaborated a conceptual framework, the Package of Essential Non-communicable (PEN) disease interventions for primary healthcare (PHC) system in low-resource settings. This instrument was developed to strengthen equity and efficiency at PHC and defines a minimum set of cost-effective interventions, which include methods for early detection and prevention of NCDs.

In the Commonwealth of Independent States (CIS) (Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Russia, Tajikistan, Turkmenistan, Ukraine and Uzbekistan), NCDs are estimated to account from 62% to 92% of total deaths (WHO, 2014). When CIS countries were part of the Union of Soviet Socialistic Republic (USSR), the health system, Semashko system, was characterised by a centralised (state-run model) healthcare system with strong emphasis on specialists and hospital care (Balabanova *et al.*, 2012). The Soviet Polyclinics (outpatient facilities) were represented by narrow specialists only, while paediatricians and



'therapists' were considered as generalists for children and adults. However, the gatekeeping function of PHC system was not in place. Specialists managed individual diseases, and this resulted in vertical systems, such as cardiology, endocrinology, gastroenterology. In the case of multi-morbidity, people were cared for by 2–3 specialists. At the same time, the Semashko model also considered prevention, which was called 'dispensarisation' and included massive screening and check-ups for specific diseases. From health financing point of view, health care was free for the patients, but very expensive for the Government of the USSR (Birn and Krementsov, 2018). Therefore, after collapse of the USSR, the Soviet Republics were unable to maintain this model which resulted in a crisis for the newly independent ex-Soviet states in the delivery of health care (Balabanova *et al.*, 2012).

The epidemiological situation for NCDs in CIS countries requires PHC to play a strong role in the prevention and management of these conditions (Barbazza *et al.*, 2019). However, despite the cost-effectiveness of PHC and evidence that exists on the affordability of preventive measures and early detection of NCDs at this level of care (Boitsov and Vylegzhanin, 2015) gaps exist at the PHC level in CIS countries (Kasimova, 2018). Therefore, the aim of this review is to identify how CIS countries have responded to the NCD burden and the implemented the WHO PEN.

### **Methods**

This paper uses a scoping review of published and grey literature as proposed by Arksay and O'Malley (O'Malley, 2002). This paper uses a focus on diabetes and hypertension in CIS countries. These two conditions are chosen as they represent a large burden in CIS countries and are included in the responses proposed by the WHO PEN. Scoping reviews include four subsequent stages: identifying the research question, identifying relevant studies, study selection, summarising, and reporting the results.

The research question for this study was: What is known from the existing literature about hypertension and diabetes management within PHC in the CIS countries? The search was conducted using the following sources: PubMed, WHO web page (Health topic NCDs) and the Russian scientific electronic library eLIBRARY.RU. The following keywords were used in the search strategy: Primary Healthcare system, non-communicable diseases, hypertension, diabetes, PEN protocol, countries CIS: all 12 (Russia, Belorussia, Ukraine, Moldova, Armenia, Azerbaijan, Georgia, Kazakhstan, Kyrgyzstan, Tajikistan, Turkmenistan, Uzbekistan). Peer-reviewed and grey literature in English and Russian from 2010 to 2020 were included. During the review, the identified publications were assessed for eligibility against the following inclusion criteria:

Study takes place in a CIS country

Studies that describe hypertension and diabetes management and control

Publication includes the role of PHC

The results of the literature review were analysed by a single person using the WHO Health System Building Blocks (WHO, 2010):

- 1. Leadership/governance
- 2. Healthcare Financing
- 3. Health Workforce
- 4. Medical products, technologies
- 5. Information and research
- 6. Service delivery

### Results of the scoping review

In total, of the 1,043 studies identified 96 publications were included in this study (see in Figure 1).

### 1. Leadership/governance

WHO determined that effective leadership and governance are one of the health system building blocks, which are focused on the policies that allows the health system to function and deliver services (WHO, 2010). These policies can be around disease-related policies or cross-cutting policy areas. Thus for this element, it is important to look at both policies regarding NCDs and PHC.

Under this building block, six publications were identified and reviewed. One group of publications focused on the implementation of the WHO' Global Action Plan for the prevention and control of NCDs for the period of 2013–2020. Following this action plan, the CIS countries developed their own national NCD action plans with strong advocacy from WHO (WHO-Moldova, 2018; WHO-Ukraine, 2018). For example, Ukraine's NCD action plan was designed with three main objectives: intersectoral action and partnership around NCD risk factors, prevention of NCDs in clinical and community settings, and reduction of risky behaviours influencing NCD mortality and morbidity (WHO-Ukraine, 2018). The NCD action plan of Moldova was similar to the one in Ukraine with additional plans focusing on alcohol control (WHO-Moldova, 2018).

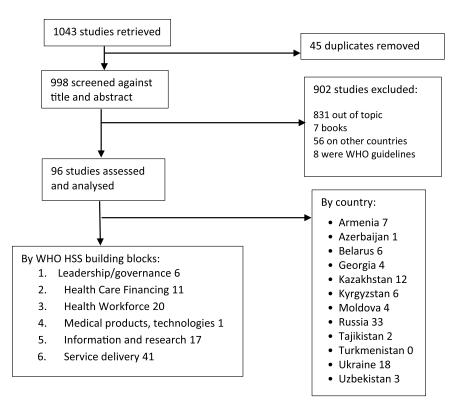
The overall assessment of the NCD Action plan was done by WHO in Ukraine (WHO-Ukraine, 2018) and Moldova (WHO-Moldova, 2018) with these countries having elaborated several strategies around the NCD-related risk factors, but their enforcement was not assessed and documented. NCD management and control are considered as multisectoral task, and the countries developed certain intersectoral objectives. However, most of these actions remained on paper and did not materialise due to difficulties of multisectoral work.

Concerning PHC and governance in CIS countries, WHO has evaluated and reported on the PEN piloting in Moldova and Kyrgyzstan (Jill Farrington, 2017; Collins *et al.*, 2019). The results of these evaluations were not very promising due to the short period of piloting during one year. In one year, the NCD management practices were changed in the PHC facilities, but time was insufficient to demonstrate improvement of health outcomes. In March 2017, WHO conducted a workshop on implementation of PEN in Eastern Europe and Central Asia (WHO-Europe, 2017), which stated that out of 12 CIS countries only five of them had piloted the PEN protocol. From the literature review, it was found that none of the CIS countries had their own vision or strategy to strengthen PHC (WHO-Europe, 2017). This is despite the fact that two global conferences on PHC were conducted in Kazakhstan one of the CIS countries (Exworthy, 2008).

### 2. Healthcare financing

Health financing requires the system to raise sufficient resources to provide health care in parallel to protecting the population from the financial burden of paying for health services (WHO, 2010).

Eleven publications were identified that address health financing. The studies from CIS countries show that there is no clear health financing reform towards strengthening the PHC system (Rechel *et al.*, 2013). Data from CIS countries describe the overall cost-effectiveness of PHC (Balashova *et al.*, 2014) as well as for



**Figure 1.** Summary of the publications selection in the study.

preventive measures and early detection of NCDs in Ukraine (Palamar and Gruzeva, 2019).

CIS countries still prioritise hospitals versus PHC, with, for example, Russia spending more on inpatient care than outpatient: 50.3% and 33.2%, respectively (Alshamsan *et al.*, 2017; Sheiman *et al.*, 2018). Also, development assistance is very limited (US\$ 0.34 per capita in CEE-CIS countries) and fragmented for PHC strengthening in CIS countries (Suhrcke et al., 2005).

The main approach applied for PHC financing is per capita payment, which is not covering all required services (Smith, 2011; Mukeeva, 2012; Schwarz *et al.*, 2013). The capitation-based financing of PHC in CIS countries is very low and does not exceed 35% of overall government health expenditure (Oleszczyk *et al.*, 2012; Shvets, 2012). Therefore, the PHC system in CIS countries is considerably underfinanced, which increases out-of-pocket payments for the population (Rechel *et al.*, 2013; Schwarz *et al.*, 2013; John Tayu Lee *et al.*, 2015) mainly with regard to diagnostic and laboratory tests and medicines.

One study highlighted how in Kazakhstan the Government's financing for PHC was increased in 2014 from USD 1.69 billion to USD 2.61 billion, but did not improve the gatekeeping and prevention functions of PHC (Birtanov, 2016). Other studies show that the salaries of the PHC workers are fixed salaries without incentives based on performance (Mukeeva, 2012). This results in low motivation of doctors and nurses to work more and cover health promotion and counselling on NCD-related risk factors and might explain why additional funding without addressing human resource issues results in little change.

### 3. Health workforce

A key component of any health system is the health workforce delivering care and services to the population.

In 1978, the Alma-Ata declaration on PHC was adopted by the USSR together with other countries and was considered as an action towards structural reforms from the Soviet policlinics to PHC centres (Exworthy, 2008). The reorganisation of policlinics to the primary healthcare centres was declared in 1990 in Russia, but without clear vision or strategy to strengthen PHC. This resulted in functioning of Soviet policlinics as they used to work before. One of the main reasons was the absence of comprehensive training for general practitioners. A study in 2016 shows that only 20% of the universities had general practice as a subject in pregraduate medical education (Gruzeva et al., 2016a, 2016b). Medical education systems in CIS countries were continuously training specialists instead of generalists (Parfitt, 2009; Mukeeva, 2012; Brimkulov, 2015). This resulted in the PHC system that mainly functioning as an outpatient facility where healthcare services are provided by specialists.

During the last five years, in some CIS countries the health system has tried to introduce family medicine practice by retraining specialists (Barton, 2011; Kolesnyk and Svab, 2013; Voronenko and Shekera, 2013; Alikhanova et al., 2017). This resulted in gradual increasing family doctors, but with very low competence. A study conducted in 5 CIS countries to evaluate the quality of care through the clinical performance and value vignettes (CPV) demonstrated very low knowledge of the general practitioners about NCD management and its risk factors (Hrytsko et al., 2014; Peabody et al., 2017; Matiukha et al., 2020). Coexistence of specialists in PHC facilities does not motivate family doctors to learn more, because it is easier to refer them to specialists (Asadov and Aripov, 2009; Oleszczyk et al., 2012). Therefore, it is important to prepare health professionals for PHC with a focus on prevention and early detection of diseases at undergraduate, postgraduate, and continuous medical education levels (Lilit Khachatryan, 2013; Krzton-Krolewiecka et al., 2013; Gruzeva et al., 2016a, 2016b). A study conducted in 30 European countries and some CIS countries

confirmed that building General Practice/Family Medicine in academic discipline comprising teaching and research was essential to strengthen the PHC system (Zarbailov *et al.*, 2017; Kasimova, 2018; Akhmedov and Jarylkasynova, 2010). However, the interest of students to become general practitioners in Russia was ≤5% in 2009 (*Krzton-Krolewiecka et al.*, 2013). This situation is even worsened by globalisation when migration is increasingly present among medical personnel.

### 4. Medical products, technologies

Medicines and supplies need to be provided within the health system and are an essential pillar of the health system. Only one publication was identified as relevant to this building block.

This study aimed to assess the availability, prices, and affordability of four essential medicines used to treat diabetes in private primary care pharmacies in seventeen countries including Russia (Babar *et al.*, 2019). From this study, availability of some diabetes medicines was poor, but affordability was better than in the other countries included in this study.

### 5. Information and research

Another building block proposed by the WHO is the information and research that is produced by the health system. In the literature review, seventeen publications described the information and research building block.

These articles identified for this building block can be divided into two groups: firstly, articles describing the intentions of CIS countries to develop family medicine (Asadov and Aripov, 2009; Akhmedov and Jarylkasynova, 2010; Balabanova *et al.*, 2012; Peabody *et al.*, 2017; Blake *et al.*, 2019). In most of these articles, authors are documenting shift from soviet system of polyclinics to family medicine/general practice without appropriate financing and human resources reforms (Gazizov, 2010; Balabanova *et al.*, 2012).

The second group of articles are studies done by academic institutions on the management of chronic diseases at the PHC facilities and NCD burden in different CIS countries (Gazizov, 2010; Ryngach and Vlasyk, 2018; Blanche Greene-Cramer et al. 2020). These include studies on management of hypertension and diabetes at the PHC level (Lysenko, 2011; Codreanu et al., 2012; Ahmedov et al., 2013; Basu and Millett, 2013; Chizova and Oshchepkova, 2013; Shinbolatova et al., 2014; Zhdan et al., 2017; Bikbov et al., 2019). Many of these studies confirm the effectiveness and affordability of the PHC system in the management of chronic diseases (Ahmedov et al., 2013; Barbazza et al., 2019; Collins et al., 2019). One of the main reasons of effectiveness of the PHC system reported in these studies is the focus on prevention of NCD-related risk factors (Rahmonov et al., 2012; Avdeeva, 2013; Polyanskaya, 2013; Palamar and Gruzeva, 2018; Gruzieva et al., 2018).

### 6. Service delivery

Service delivery is the health system providing quality, accessible, and safe services to the population. In the reviewed literature, 41 identified documents discuss this component of the health system.

PHC in the most CIS countries is disease-centric and does not include a patient-centred approaches (Birn and Krementsov, 2018; Beran *et al.*, 2019). Prevention-centric approaches are missing in PHC in all CIS countries (Luck *et al.*, 2014). The state system is still promoting disease management at PHC and forgetting the

key role of disease prevention and early detection, which is an essential component of PHC (Dzhakeli et al., 2009; Efremov, 2011; Sharman, 2014; Mirzikashvili and Baramidze, 2017). A study on the NCD-related risk factors conducted in 27 countries, including CIS countries, confirmed that addressing the risk factors plays a key role in preventing most of NCDs (Kotseva, 2019). At the same time, most of the services at PHC are provided by specialists (Konysbaeva, 2017) and very little by family doctors (Boitsov and Vylegzhanin, 2015; Boitsov and Fleck, 2015; Smiianov et al., 2018; Kononov et al., 2019). In some countries, some specialists (therapist, gynaecologist, and paediatrician) were retrained as family group practitioners to replace specialist-based care with family medicine approach (Verulava et al., 2017). However, this approach did not change the specialised care towards family medicine approach (Palamar and Gruzeva, 2018). In particular, the PHC facilities in urban areas function as Soviet policlinics with specialist-based care (Znatchkova, 2016; Vialkov et al., 2017). Here care is delivered for adults by therapists and for children by paediatricians, working alongside other specialists (Ohanyan et al., 2015). This factor has adversely impacted family doctors' ability to solve first-contact chronic health problems (Orynbassarova, 2015; Sh. Adilov, 2016). As for rural areas, due to the shortage of specialists, family doctors deliver NCD care (Mohir Ahmedov et al., 2013). Some studies also discuss the roles nurses could play in CIS countries (Volodina, 2017, Mashpanina, 2017; Blake et al., 2019). Another weakness is that there is a lack of continuum of care for people with NCDs (Mashpanina, 2017; Beran et al., 2019; Tolokonskaya et al., 2020).

Family doctors at PHC facilities are also overloaded with administrative and paperwork, which prevents them from allocating more time for patients' counselling (Mukeeva, 2012). The appointment system, which was used in Soviet time, is no longer in place, and the flow of patients is unpredictable and not regulated (Hardison et al., 2007; Smith, 2011, Zhdan et al., 2017). Some of the CIS countries (Kazakhstan, Kyrgyzstan) have introduced mobile communication systems and e-cards for patients, but these have not reduced the workload of the family doctors, because the paper version was not discontinued (Zhdan et al., 2017; Smiianov et al., 2018). Kyrgyzstan is known as one of the first countries among CIS countries to introduce family medicine (Hardison et al., 2007; Smith, 2011). However, attempts to integrate vertical services (tuberculosis care, endocrinology and oncology) in the PHC system in Kyrgyzstan and in other CIS countries resulted in increased workload of PHC (Ikeda et al., 2014; John Tayu Lee et al., 2015; Skordis-Worrall et al., 2017; Bikbov et al., 2019).

The issue of quality of the services delivered at PHC in CIS countries was discussed in several studies (Peabody et al., 2014; Sharman, 2014; Shinbolatova et al., 2014; Orynbassarova, 2015; Peabody et al., 2017). The studies conducted in Kazakhstan and Kyrgyzstan on CVD and hypertension confirmed that screening programmes and increasing awareness of patients about early detection of hypertension could contribute to the improvement of population's health (Shinbolatova et al., 2014; Kutlu et al., 2014; Barbazza et al., 2019). In Ukraine and Kyrgyzstan, studies showed that outcome of the ambulance services was improved in the regions with the strong PHC system (Nasirdin Kyzy and Baatyrova, 2013; Voronenko and Shekera, 2013; Abanto 2018; Shekera, 2019). After 2010, Russia and Ukraine started reforms of the PHC system with patient-centric approach, by strengthening gatekeeping function and by introducing counselling for prevention NCD risk factors (Boitsov et al., 2013a, 2013b; Peabody et al., 2014; Gruzeva et al., 2016b; Znatchkova, 2016; Volodina,

2017). In Uzbekistan, an evaluation of the quality of treatment of chronic heart failure at the PHC level find that the clinical protocols were very complicated to apply and follow by the family doctors (Ahmedov *et al.*, 2013). Another finding from Tajikistan showed that the introduction of citizen report cards improved quality of care by defining problems, setting priorities, and monitoring healthcare providers (Bauhoff *et al.*, 2017). Another intervention inherited from soviet period is screening of population to detect chronic diseases, including NCDs, and to register them for continuous care at the PHC facilities (Boitsov *et al.*, 2013b; Balashova *et al.*, 2014).

To address the systemic issues such as excessive workload, shortage of human resources, poor quality of care, some CIS countries, Moldova (Codreanu *et al.*, 2012; Collins *et al.*, 2019; Collins *et al.*, 2020) and Kyrgyzstan (Jill Farrington, 2017) have piloted the WHO PEN protocol. The PEN pilot in Moldova was evaluated after two years of implementation and confirmed sustainable improvements in NCD risk factor control in primary health care conditioned to clinical training and support within two years (Collins *et al.*, 2020). In case of possible scaling up to a national level, this model could significantly reduce premature mortality from NCDs.

One of the studies in the Central Asian countries about gender gap of PHC services utilisation showed that children and women consume the overwhelming majority of PHC resources. Given the excess morbidity and mortality among men in the region it is required to redirect the PHC resources to address men's health issues. This was also confirmed in a study done in Russia, which confirmed that the level of untreated hypertension was 28% higher among men (Petersen *et al.*, 2020). This issue could be addressed through specific outreach programmes at the PHC level, which was a basis for incentives to family doctors and nurses (Cashin *et al.*, 2002). As for the specific targeted activities to fight the NCDs, Russia started to establish a partnership with other CIS countries to address the NCD-related risk factors (Boitsov and Fleck, 2015).

### **Discussion**

In this review, a total of 96 documents were identified and analysed. These studies related to the primary healthcare system of the CIS countries and their work on NCD control, in particular hypertension and diabetes mellitus. Most of the studies came from Russia (33/96), Ukraine (18/96), and Kazakhstan (12/96). Turkmenistan was the only CIS country with no publications identified. All reviewed studies were analysed and clustered against WHO Health System Building Blocks. Most of the publications were about service delivery and human resources components, while few addressed information and research, and only one publication was related to medical products. As for the NCD disease groups, most studies focused on hypertension and much less on diabetes.

In general, the studies highlight the importance of PHC to better control and manage NCDs in CIS countries. However, in all CIS countries the PHC system is very diverse and still contains elements from the Soviet system, such as specialists working at PHC as general practitioners. There is no unique strategy specifically focused on strengthening PHC; thus, each of the countries is trying to find their own ways. The WHO PEN protocol could serve as a useful tool for the CIS countries to better integrate NCDs in primary health care, but only in Moldova and Kyrgyzstan (WHO-Europe, 2017; Collins *et al.*, 2019) to date have piloted this protocol. As part of *leadership and governance block*, the CIS countries

adopted WHO Global Action Plan to control NCDs, but there is no report on enforcement and results of this action plan. From a health financing point of view, the studies confirmed that CIS countries are spending much more for hospital care and very little for the PHC system (Oleszczyk et al., 2012; Shvets, 2012; Schwarz et al., 2013). Donor interests to strengthen PHC in CIS countries are also very limited. This is also a reason of high (more than 40% of health expenditure) out-of-pocket expenditures in most of the CIS countries. In terms of human resources block, the education system is not adapted to train family physicians despite the importance of PHC in the CIS countries. In terms of medical products, only one study reported challenges with regard to availability and affordability of essential drugs at the PHC system. Only in Russia and Kazakhstan does family medicine exist as a scientific pillar (found from catalogue of scientific disciplines), while in other countries family medicine is not acknowledged as a scientific discipline. In terms of service delivery, major findings in this area show that PHC system is still disease-centric and delivered mostly by specialists instead of family doctors. Due to high administrative workload, family doctors do not have time for prevention activities, and in consequence, they mainly deal with the complications of diseases.

CIS countries are yet to implement true reforms oriented towards family medicine/general practice, due to the highly specialised care at PHC level. The Governments of CIS countries should develop a vision towards a stronger role of family doctors in NCD management and reconsider the role of specialists in the PHC system, either by retraining them as family doctors or as specialists required in rural areas. WHO should also take more proactive position by promoting adoption and implementation of the PEN protocol and offering best practices from other countries. Namely, WHO should support piloting of these strategies based on the demonstrated results and promote their adoption in targeted countries. A major gap in developing a global strategy and its implementation at national levels is the absence of steering and coaching mechanism at the WHO. WHO has developed strategies and policies as recommendations, but does not have any instruments to support countries in their adoption and implementation. The WHO country offices should play a bigger role in promoting the implementation of global strategies with closer steering and coaching mechanisms. WHO has programmes with specific focus on different elements of health systems strengthening. These programmes would have been redesigned with more focused approach to promote implementation of the concerned global strategies.

### Limitations of the review

The major limitation of the review was lack of publications on the NCD control at the primary healthcare level in the CIS countries, in particular published in English. Another limitation is that most of the studies and publications around PEN protocol implementation were done by WHO. The publications in Russian were more focused on the specific diseases, not on the NCD in general.

# **Conclusion**

The fact that only 96 studies were found over the last 10 years in the CIS countries related to NCDs and PHC system confirmed a limited interest to research and study in this area in CIS countries. Major reasons of this situation encompass a limited PHC reforms and lack of research programmes around PHC systems and NCDs. Development of strong PHC system is not adequately prioritised in

the CIS countries, which resulted in low reputation and attractiveness of family medicine. Thus, there is limited development of family medicine as an academic and scientific specialty. The Governments of the CIS countries should revise their priorities towards strong PHC with patient- and prevention-centric approach, as PHC is the most affordable and effective type of care in the context of LMIC. As family medicine is a relatively new specialty, it requires better development from academic, clinical practice, and scientific perspectives.

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