COLLISIONAL EXCITATION OF THE 10830 HE I LINE AND THE POPULATION CF THE 23S HE I STATE IN GASEOUS NEBULAE

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ABSTRACT. From the study of the $\lambda\lambda5876$, 7065 and 10830 He I line intensities in NGC 6572, NGC 6803, NGC 7009, NGC 7027, NGC 7662 and IC 418, it is found that the I(10830)/I(5876) ratio is weaker than expected. By considering estimates of the optical depth at $\lambda10830$ due to dust absorption and by determining the optical depth at $\lambda10830$ due to atomic absorption, it is argued that dust absorption of $\lambda(10830)$ photons is not the cause for the low I(10830)/I(5876) ratios. By assuming that the 2^3 S He state is depopulated only by radiative transitions to the 1^1 S state and by triplet-singlet exchange collisions, it is found that its population is about a factor of two smaller than expected. This result is in agreement with a previous study of the $\lambda\lambda3889$, 4472, 5876, 6678 and 7065 line intensities in a group of thirteen Type I planetary nebulae. One of the main implications of the underpopulation of the 2^3 S level is that the collisional effects in the N(He)/N(H) abundance ratios of planetary nebulae and O-poor extragalactic H II regions are smaller than previously thought.