



FAQs for Lecturers and Students: Free Access to Reference works and Textbooks on Cambridge Core

What is included in this offer?

We are turning on access to a collection of over 1,700 ebooks hosted on Cambridge Core, for university libraries and their associated students and faculty. This collection includes our [HTML textbooks](#), [Cambridge Histories](#), [Cambridge Companions](#), and [Cambridge Elements](#) – please visit the linked homepages for more information and title lists. Access must be set up via your librarian, see further information [here](#).

How long will this offer be available?

Free access through the offer will be available until the end of May 2020.

Is this offer open to everyone globally?

This offer is open to higher education institutions globally, via their library. If a library participates in this offer, the content should be accessible to all affiliated users of that institution, upon authenticated login via their library site.

Is the access free even if you did not purchase the print book?

Yes, we are offering free access to all students and lecturers via their institution, regardless of whether our textbooks were previously purchased in print or online formats.

Are the HTML textbooks available to download?

No, these textbooks are designed to be read-only and not downloaded. Also, you must have a connection to the internet in order to read these textbooks on Cambridge Core. We recommend using Google Chrome as your web browser for using our HTML textbooks.

I am not associated with a library – how do I access the reference collections and textbooks?

This offer is designed to support faculty and students studying at universities who have suffered from disruption due to COVID-19. Because of this, the offer is delivered via institutional libraries only, and unaffiliated users are not eligible for inclusion.

Do I need to log into my institutional account to access the reference collections and textbooks?

You will need to first log in and be authenticated via your institutional library site for your access on Cambridge Core to work, yes. Additionally, if your institution is set up accordingly, Cambridge Core also supports login via Shibboleth or Athens.

I would like to use a textbook that has not yet been published, will it be available?

Not yet published or newly published textbooks are not included. This program is designed to meet the needs of students who are currently enrolled on a course, but no longer have access to their textbooks due their institution's response to the COVID-19 virus pandemic.

I am a lecturer and would like to review one of your textbooks for a course but I need it sent to a personal address, is that possible?

We are happy to send you an exam or desk copy to your home. We just need to know your university address for our records. We will note your preferred mailing address. Please contact your usual Higher Education Sales Representative, or Customer Services at one of the email addresses below:

- North America and Canada: collegesales@cambridge.org
- Europe: inspectioncopy@cambridge.org
- Australia and New Zealand: enquiries@cambridge.edu.au

Can I access HTML textbooks for free on any other platforms?

Yes, some textbooks are also available on the following third party platforms:

- RedShelf Responds: <https://www.about.redshelf.com/redshelfresponds>
- VitalSource Helps: <https://get.vitalsource.com/vitalsource-helps>
- Kortext: <https://www.kortext.com/news/free-student-etextbook-programme-fstp/>
- Perusall: <https://perusall.com/blog>

Which textbooks are available on VitalSource?

Most books that are assigned for classroom use, are available through VitalSource, as long as it is available in ebook format (not all Cambridge University Press books are available as ebooks, due to rights and permissions restrictions). However, all eligible textbooks are automatically uploaded to VitalSource, as well as some coursebooks that have been requested by faculty as required reading for a course.

I cannot access the site via my library; could you send me an individual ebook?

Unfortunately we cannot send out individual ebooks. If you are affiliated with an academic institution, and that institution is participating in this offer, then you should be able to gain access to the titles in this collection on Cambridge Core, after logging in as an authenticated user on your library site.

I previously purchased one of these books, and now it is freely available – am I eligible for a refund?

This is a time-limited offer designed to meet a specific need for student access in the wake of the COVID-19 virus pandemic. We are not offering refunds for previously purchased materials at this time.

I would like to access the reference collections and textbooks over the summer, is it possible to extend the free access?

This is a time-limited offer designed to meet a specific need for student access in the wake of the COVID-19 virus pandemic. We are not extending access beyond May 31st at this time.

Can I have free access to the resources associated with this textbook?

Student and Instructor resources are already freely available on www.Cambridge.org, where access can be turned on for validated instructors. Please contact us at the following email addresses to gain access:

North America and Canada: collegesales@cambridge.org
Europe: inspectioncopy@cambridge.org

Australia and New Zealand: enquiries@cambridge.edu.au

Who do I contact if I am having trouble accessing the reference collections and textbooks on Cambridge Core?

Please make sure that you have logged in as an authenticated user of your institutional library – if you've done so and are still having issues with access, please speak to your librarian or institution. Please also note that our HTML textbooks are read-only, and cannot be downloaded – you must access these textbooks with an internet connection, and we recommend Google Chrome as your web browser. If you continue to have access issues, help and FAQs for the Cambridge Core platform can be found here: <https://www.cambridge.org/core/help/FAQs>.

My school has closed, and I am not able to access my textbooks, can you send me a free ebook since I already purchased it?

If your library is participating in this offer, once authenticated you can freely access our HTML textbooks through [Textbooks on Cambridge Core](#). You can also look to see if your school is eligible for free Cambridge textbook access via third-party programs, such as:

- RedShelf Responds: <https://www.about.redshelf.com/redshelfresponds>
- VitalSource Helps: <https://get.vitalsource.com/vitalsource-helps>
- Kortext: <https://www.kortext.com/news/free-student-etextbook-programme-fstp/>
- Perusall: <https://perusall.com/blog>

I used a particular book for my course, but it is not freely available – why is that and can you help?

Through this offer, we are opening access to books designated as 'textbooks' on Cambridge Core. However, there are many Cambridge books, including coursebooks and other non-textbooks, freely available through various third party platforms, such as Vitalsource, RedShelf, Kortext, or Perusall. Please contact your usual College Sales/Higher Education sales representative if you have further questions.

For collection descriptions and more information on all titles included in the free access offer, please see below.

HTML textbooks: Cambridge has over 700 textbooks available in HTML format on our platform, Cambridge Core – covering a wide-range of disciplines, including physics, earth science, life science, mathematics, engineering, and the social sciences and humanities. Developed and designed with learning and teaching in mind, we partner with leading instructors and educators to provide pedagogically focused and up-to-date textbooks, with scholarly rigorous content at the core of our publishing.

For more information about Cambridge HTML Textbooks on Core, and to access this collection, click here:
<https://www.cambridge.org/core/what-we-publish/textbooks>

To download an HTML textbooks title list, click here: <https://www.cambridge.org/core/services/aop-file-manager/file/5e7e4e5f50b7830af19c2959>

Cambridge Histories: the Cambridge Histories is a globally respected book series of over 300 volumes spanning fifteen subject areas, with a concentration on political and cultural history, literature, philosophy, religious studies, music and the arts. Presenting history as a continuous and evolutionary process, the Cambridge Histories offer a big picture perspective in each subject area, making them essential reading for anyone researching or studying a subject that has an historical element.

For more information about Cambridge Histories, and to access this collection, click here:
<https://www.cambridge.org/core/what-we-publish/collections/cambridge-histories>

To download a Cambridge Histories title list, click here: <https://www.cambridge.org/core/services/aop-cambridge-core/download/product-list?productId=C2EAD8E1ECA8DD9DF0F671BB7A27C02E&productType=BOOK>

Cambridge Companions: the Cambridge Companions are a series of authoritative guides, written by leading experts, offering lively, accessible introductions to major writers, artists, philosophers, topics, and periods. The Companions collection includes over 600 books, with over 4,000 essays, designed not only to offer a comprehensive overview of their chosen topic, but to provoke lively and controversial debate.

For more information about Cambridge Companions, and to explore this collection, click here:
<https://www.cambridge.org/core/what-we-publish/collections/cambridge-companions>

To download a Cambridge Companions title list, click here:
<https://www.cambridge.org/core/services/aop-cambridge-core/download/product-list?productId=CC5F57B75036F7D224B3BDE3A8A31A7F&productType=BOOK>

Cambridge Elements: Cambridge Elements are original, concise, authoritative, and peer-reviewed scholarly and scientific research, organized into focused series edited by leading scholars. Elements are shorter works, rapidly published and disseminated: since mid-2017 we've published over 180 Elements across dozens of series, covering disciplines such as Political Science, Philosophy, Economics, Linguistics, Psychology, and more.

For more information about Cambridge Elements, and to explore this collection, click here:
<https://www.cambridge.org/core/what-we-publish/elements>

To view the list of Cambridge Elements on Cambridge Core, click here:
[https://www.cambridge.org/core/what-we-publish/elements/published-elements?&aggs\[productTypes\]\[filters\]=ELEMENT](https://www.cambridge.org/core/what-we-publish/elements/published-elements?&aggs[productTypes][filters]=ELEMENT)