

Cambridge Latin Course – Purchasing and Renewing FAQs

Editions	2
Should I be using the 4th Edition or 5th Edition? What's the difference?	.2
How do I order the physical books?	. 2
Elevate	2
What is Elevate?	.2
How do I purchase Elevate for the 5 th edition Cambridge Latin Course?	.2
How do I purchase Student Book plus Elevate for the 5 th edition Cambridge Latin Course?	.2
How do I purchase Elevate for the 4 th edition Cambridge Latin Course?	. 3
What do I do when my Elevate subscription expires?	. 3
How do I provide my students with the access to the renewed Elevate books?	. 3
Can I purchase Elevate-only codes online?	. 3
Can my students' parents/guardians purchase Elevate access for them?	. 3
How long are the licenses for the Elevate books?	.4
When does the clock start on the license duration?	.4
Can I add a new code on before the old book has expired?	.4
Where do I go if I'm having technical problems with Elevate?	.4
Pricing	4
Can I get a gratis Teacher's Resource with a class set purchase?	.4
Do schools get a discount on Cambridge Latin Course materials?	.4





Editions

Should I be using the 4th Edition or 5th Edition? What's the difference?

The 4th and 5th editions are quite similar, and yet different enough that you need different resources. There have been updates made to the 5th edition to include increased representation of women, shorter vocabulary lists and shorter stories. The 5th edition has been created with the most up-to-date research.

How do I order the physical books?

Both the 4th and 5th edition physical books can be purchased through Cambridge University Press. Pricing for the 5th edition is listed in our Latin Catalog (institutional pricing) or <u>website</u> (retail pricing). Institutional pricing for the 4th edition is listed <u>here</u> under '4th edition pricing'.

Elevate

What is Elevate?

Elevate is our digital learning platform. It includes digital versions of the textbooks and a variety of supplementary material for both the student and the teacher. You can purchase Elevate subscriptions for the student book and the teacher's resource. Elevate can be accessed on your laptop/desktop computer or tablet. The tablet app for Elevate is called 'Cambridge Reader'.

How do I purchase Elevate for the 5th edition Cambridge Latin Course?

The Elevate resources can be purchased as a one-year subscription or a six-year subscription. To purchase a code for Elevate, contact customer services at <u>worldlanguagesonline@cambridge.org</u> or call 1-800-872-7423 (9:00 am–5:00 pm EST).

How do I purchase Student Book plus Elevate for the 5th edition Cambridge Latin Course?

You can purchase Student Book plus Elevate resources via customer services (see details above) or online at <u>www.cambridge.org/cambridgelatincourse</u>. At this time, purchasing online will not give you access to the 20% institutional discount that you are entitled to if you are ordering on behalf of a school. To access the discount, you need to contact customer services directly. When purchasing a Student Book plus Elevate edition, the book itself will contain a code that you can use to redeem your copy of the Elevate book.





How do I purchase Elevate for the 4th edition Cambridge Latin Course?

Go to <u>www.cambridgescp.com</u> and navigate to the 'Shop' page to find step by step instructions for purchasing new digital access codes.

What do I do when my Elevate subscription expires?

After your one-year subscription has elapsed, you will need to purchase a new code. You need to purchase a new code to renew your subscription. 4th edition users should contact <u>www.cambridgescp.com</u>, while 5th edition users need to email <u>worldlanguagesonline@cambridge.org</u>. You can pay by credit card or purchase order.

You will get a warning flag 90 days before access to the book is due to expire. Once you have the new code, there's no need to create a new account. You simply log in with your current account details and click 'add books' to get access to the new subscription.

How do I provide my students with the access to the renewed Elevate books?

You can bulk upload codes for your class so that all your students have access to the renewed materials. There are instructions for doing this, as well as answers to other FAQs, at https://www.cambridge.org/us/education/cambridge-elevate/teacher-help#

Can I purchase Elevate-only codes online?

No, you have to contact Customer Services at <u>worldlanguagesonline@cambridge.org</u> or call 1-800-872-7423 (9:00 am–5:00 pm Eastern Time).

Can my students' parents/guardians purchase Elevate access for them?

Yes, they can purchase Elevate access to the 1-year student book on Elevate by contacting Customer Services and paying with credit card. The parent will then receive the code which can be added to the student's Elevate account.





How long are the licenses for the Elevate books?

The license duration is stated in the product title on our website and in our catalog. Most licenses are valid for one year from the date of activation. We also have six-year licenses available, but these are only available as institutional purchases.

When does the clock start on the license duration?

The codes won't activate until you have entered them into Elevate. So if you purchase a code in August 2019 but don't activate it until January 2020, you'll have until December 2020 to use it.

Can I add a new code on before the old book has expired?

Yes. You do not have to wait until a current book license expires before adding the new code. You can add the new code up to 90 days before the current book license expires.

Where do I go if I'm having technical problems with Elevate?

In the first instance, please see if your question is answered here: <u>https://www.cambridge.org/us/education/cambridge-elevate/faqs/cambridge-elevate-faqs2b#active</u>

If problems persist, please contact Technical Support, either via email at ptsupport@cambridge.org, or call 1-844-682-0042 (6:00 am–9:00 pm Eastern Time).

Pricing

Can I get a gratis Teacher's Resource with a class set purchase?

Yes, we give a gratis Teacher Resource with the purchase of 25 student books–either physical books, Elevate, or physical books plus Elevate. If the order is for fewer than 25 student books, you will need to purchase the Teacher Resource.

Do schools get a discount on Cambridge Latin Course materials?

Yes, we offer institutions the standard 20% discount. The prices, reflecting a 20% discount, are shown in our Latin Catalog. If you are an individual purchasing a title, and not affiliated with an institution, we are unable to offer the 20% discount.

